

CONDURA

WASHING MACHINE TOP LOAD

CWM7.5TLDi

CONDURA
KAYANG-KAYA!

Contents

Safety information	1-2
Specifications.....	2
Safety precautions	3-6
Parts included.....	7
Packing list.....	7
Installation and adjustment.....	8
Installation of the inlet hose	9
Install the water inlet hose	10
Usage of the drain hose.....	11
Prepare before washing.....	12
Put in the laundries and add the detergent.....	13
Problems and Options	14-16
Wash problems	17
Disposal after washing.....	18
Trouble shooting.....	19

Safety information

1. The manufacturer reserves the right for any modifications on the product which might be deemed necessary or useful without informing about it in this Owner's Manual.
2. Before operating your new washing machine, please read this instruction carefully, and keep it for future reference.
If you have lost it accidentally, ask customer service for e-copy or hard copy.
3. Please make sure the socket is grounded securely and ensure the water source connection is reliable.
4. This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
6. Children should be supervised to ensure that they do not play with the appliance.
7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
8. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

Safety information

9. For appliances with ventilation openings in the base, that a carpet must not obstruct the openings.
10. Children of less than 3 years should be kept away unless continuously supervised.
11. The maximum permissible inlet water pressure, 0.8 MPa, for appliances intended to be connected to the water mains. The minimum permissible inlet water pressure, 0,03 MPa, if this is necessary for the correct operation of the appliance.
12. The maximum washing capacity is 7.5kg.
13. For private domestic use only.
14. This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - areas for communal use in blocks of flats .

Specifications

Type	Automatic Washing Machine
Motor	Inverter Direct Drive Motor
Model	CWM7.5TLDi
Rated voltage frequency	230V~60Hz
Rated washing/spinning capacity	7.5kg
Water inlet pressure	0.03 MPa-0.8MPa
Rated input power	400 W
Weight(Net)	30 kg
Dimensions(mm) (WxDxH)	515X530X930

Safety precautions

Your safety and the safety of others are very important.

We have provided many safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING". These words mean:

DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock or injury to persons when using your washing machine, follow basic precautions, including the following:

- Do not remove the ground wire.
- Plug into a grounded outlet.
- Do not use extension cords.
- Unplug or disconnect power before cleaning or servicing.
- After cleaning or service, replace all parts and panels before operating.
- Use non-flammable cleaning products.
- Keep flammable products, such as gasoline, away from washing machine
- Use two or more people to move or install washing machine.
- Do not repair or replace any part of the washing machine or attempt any servicing unless specifically recommended in this manual.
- For service, contact the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

Safety precautions

SAFETY WARNING

Safety Warning

1. Do not place heavy objects on washer.
2. Use two or more people to move or install washing machine.
3. Water temperatures should not exceed 50°C.
4. Washing machine should be plugged into a matching outlet.
5. Do not allow children to play on or in the washer.
6. If power cord is damaged, it must be replaced by the manufacturer or its service agent or similarly qualified person.
7. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

Risk of Clothing Damage

1. Do not wash waterproof clothing (raincoats, pillows, sleeping bags).
2. Washer is for domestic use only.
3. Always read and follow fabric care labels instructions to avoid damage to your garments.

Explosive Damage

1. Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gas, dry-cleaning solvents or other flammable or explosive substances.
2. Do not operate washer if there is a gas leak.

Risk of Injury

1. Keep packaging materials away from children.
2. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
3. Do not allow children to play with washing machine.
Keep pets away from washing machine.
4. Do not reach into the washing machine if the drum, or agitator is moving.

WARNING



Electric Shock Hazard

- Connect to a grounded outlet.
Do not remove ground.
Do not use adapters except those certified and provided by the manufacturer.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electric shock.

WARNING





Risk of Fire

- Do not wash items that have been dampened with gasoline, or any product that releases vapors or gases that can ignite and explode.
Failure to follow these instructions can result in death or fire.

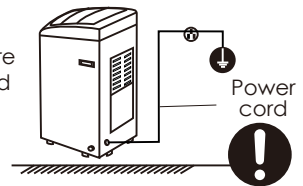
Safety precautions

Meaning and description of the symbols

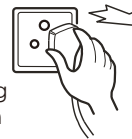
<p>Warning mark</p> 	<p>Contents marked with that symbol are related to the safety of the product and the personal safety of the users. Failure to comply with the instruction could cause damage of the machine or injure the personal safety of the user.</p>
<p>Forbidding mark</p> 	<p>Contents marked with that symbol are actions forbidden to perform. Failure to comply with the instruction could result in damage of the machine or injure the personal safety of the user.</p>

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

Washing machine should be plugged into a matching outlet. Be sure to use three-phase power receptacle. Ensure that the earthing prong of the power receptacle is earthed reliably. Use leakage protector if possible.



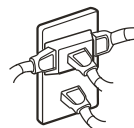
In normal usage of the washing machine, the power plug shall be ready to be disconnected or plugged with hand. Be sure to disconnect the plug and close the water faucet in following cases: power failure, delivering the washer, setting the Washing machine idle and cleaning the washer. Do not plug or pull the power plug with wet hand. Do not use an extension cord.



Do not bend, stretch, twist, bind the power cord by force, or reform it. Do not press or clamp it with heavy items. If the power cord and power plug are damaged, or the receptacle is loose, be sure to have it replaced by the technicians of our special shop or our agent, or Condura service department for the sake of avoiding any risk. Keep the prong of the power plug clean. If dust is found on the power plug, please wipe it off with dry cloth.

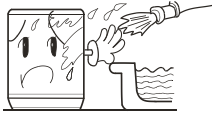


Do not let the washing machine share one receptacle with other electric appliances. If the power plug is damaged, or the connection into the power inlet is loose, do not use it any more.



Safety precautions

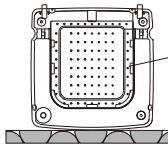
Do not place the washing machine in a humid or damp environment like a bathroom. Do not use corrosive cleaning products to clean the washer. Use only a soft damp cloth.



Do not use water with temperature higher than 50°C inside the tub.



Do not position the washing machine on a Carpet.



The ventilation holes at the bottom



Do not wash water-proof laundries like the raincoat, bike covers, down textiles etc. to avoid abnormal vibrations in spinning and damaging the laundries.



Do not put hand into the rotating tub. It is dangerous even if the rotation speed is slow. Take special care of the children. Keep children away from the washing machine to avoid them climbing on it.



Do not decompose, repair or alter the machine by yourself.



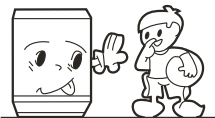
Do not put any hot or heavy items (such as the kettle with hot water) on the washing machine.



Do not wash laundries with volatile materials (such as thinner, petrol etc.).



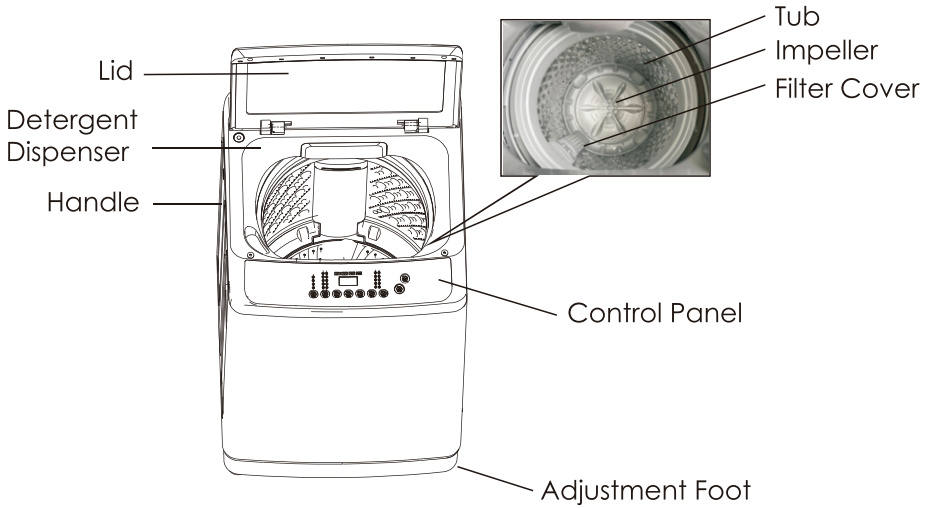
The handicapped or children shall not use the washing machine without care.



Keep the washing machine away from direct sunlight and heat source like the heater.



Parts included



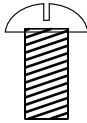
Packing list

Fig. 1
Inlet Hose



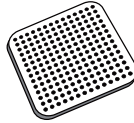
1 piece

Fig. 2
Screw



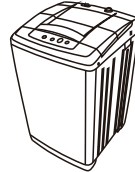
3 piece

Fig. 3
Insulation Panel



1 piece

Fig. 4
Washing Machine



1 piece

Fig. 5
Owner's Manual



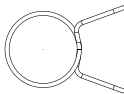
1 piece

Fig. 6
Drain Hose



1 piece

Fig. 7
PipeClamp



1 piece

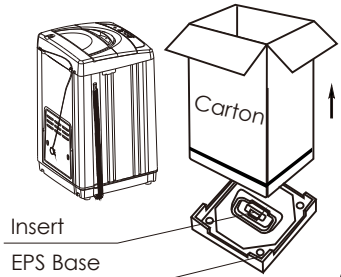
Installation and adjustment

Please install and adjust the machine according to the requirement of the manual, which is very important for you to operate the machine safely and properly.

- Remove the packaging, take out the Insulation panel, the EPS Base, the insert, etc..
- Open the lid of the washing machine, take out the Accessories in the tub of the washing machine.

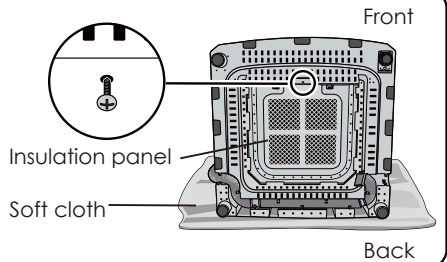
Note:

The insert in the EPS Base is not a part of the washing machine, it's usage is fixing the washing machine in the transportation. Test the washing machine or washing on the EPS Base is strictly prohibited.



Install the Insulation panel

- Lean the washing machine forward gently on a soft cloth.
- Put the insulation panel into the socket at the Base. Fasten it with three screws.

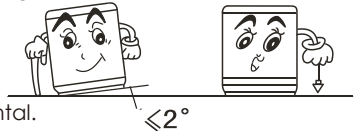


Adjust the installation position

The largest allowable slope of the shank base of the machine is 2° . The slanting or rough ground will result in unstable running or stoppage of the machine. Please adjust it with following methods:

● Confirm it's horizontal:

Use a thread tied with plumb to check if it is horizontal.



● Adjust the adjustable foot

1. To twist the adjustable foot, please first lift up the side of the foot slightly. Twist the adjustable foot clockwise until the washing machine is stable.
2. Fasten the nut counter clockwise after adjustment.



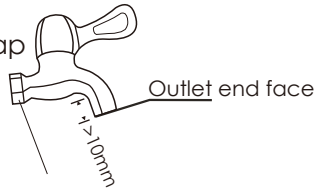
Installation of the inlet hose

Confirm the suitable faucet

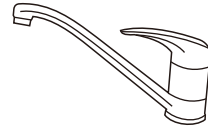
Water Requirements

An adequate water supply must be provided with water pressure from 0.03 MPa to 0.8 MPa.

Appropriate tap



Improper tap



Length of front end must be greater than 10mm.

Outlet end face of tap shall be flat. If not, flatten it with a file to avoid leakage.

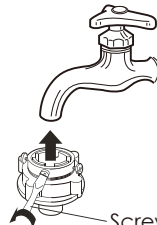
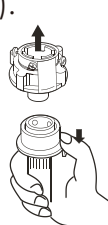
Connect the water inlet hose with the faucet

1. Push slider down to remove hose joint from water inlet assembly, as shown in Fig. ①.
2. Loosen 4 screws on hose joint properly and then connect hose joint to tap, as shown in fig. ②. (If diameter of tap is too large and connection of hose joint is unavailable, loosen 4 screws and remove bush, as shown in Fig. ③. Front end of tap must be flat, or water leakage would occur).

Hose joint

Slider
Water inlet hose

①



②

Screw
Bush

③



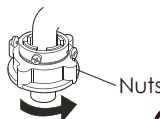
3. Tighten 4 screws on hose joint evenly, as shown in Fig. ④.

4. Tighten nuts as shown in Fig. ⑤.

Note: length of exposed thread before and after tightening of fastening nuts shall change from 4mm to 2mm approximately.

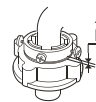


④



⑤

Before tightening, about 4mm
After tightening, less than 2mm

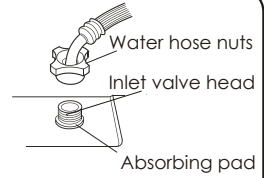


⑥

Install the water inlet hose

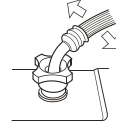
Connection of water hose and washing machine

Connect water hose nuts to inlet valve head, tighten nuts and slightly shake to check if they are tightened properly, as shown in figure:



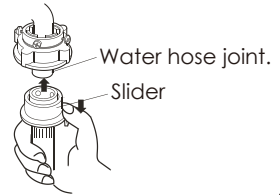
Notice:

1. Tighten evenly and do not twist water hose, otherwise hose joint would be damaged.
2. Do not remove absorbing pad. Check if it falls off or has been damaged every time washing machine is going to be used. If yes, contact Condura service department immediately.



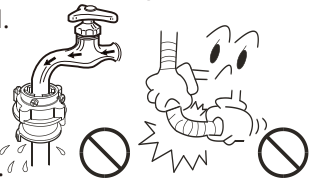
Connection of hose joint and water hose

Press down slider and insert water hose into joint. Then release the slider.



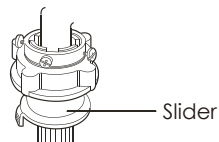
Check connection of hose joint and water hose

1. After connection, open tap to check if there is any leakage.
2. Gently pull water hose to check if it is secured.
3. Do not bend water hose forcibly.
4. Before every use, check if the water hose connection and the connection of hose joint and tap are secured, in order to prevent disconnection caused by improper mounting.



Remove water hose

1. Close tap.
2. Press down the slider to remove the water hose. If the washing machine would be used once or more times in a week, do not remove the hose joint to prevent the set screws from being damaged.



Usage of the drain hose

Usage of the drain hose

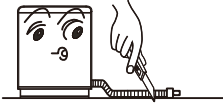
Drain hose shall operate smoothly

1. Drain port shall not be more than 10cm above the ground, otherwise drainage would not work, drainage time would be too long or drainage would stop at midway.

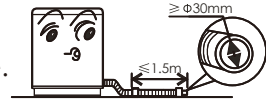


2. Do not tread on or squeeze the drain hose.

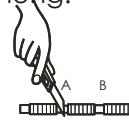
3. Cut one part of the drain hose when it is too long. For smooth drainage, cut front end of drain hose at an angle.



4. Purchase another section matched drain pipe ($\leq 1.5\text{m}$) when extension is necessary.

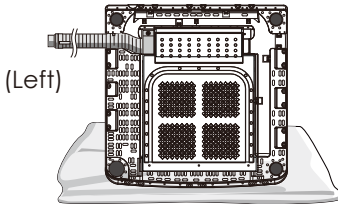


5. Cut drain hose at proper position if extended hose is too long.

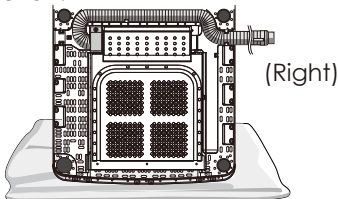


How to change direction of drain hose

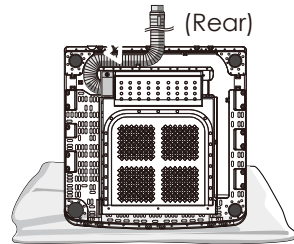
1. Lean the washing machine forward gently on a soft cloth.



2. Pull out the drain hose in the direction of the groove under the washing machine. And then put the drain hose back into the groove in the other direction.



3. Also can put the drain hose on the rear of the washing machine.



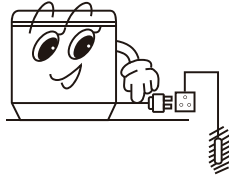
4. Gently lift up washing machine and keep it stable.

5. For washing machines whose drain hose direction can not be changed as noted above, contact Condura service department for help.

Preparation before washing

Preparation before washing





1. Open the water faucet.
2. Confirm that the washing machine is earthed reliably. Then plug the power plug into the receptacle, the earthing terminal shall not link to gas pipeline and faucet water pipeline.



⚠ Caution!

- Before washing, please make sure it's installed properly.
- Before washing it at first time, the washing machine shall be operated in one round of the whole procedures without clothes in as follows.

Pay attention to followings before washing

<p>Check if the laundry has special washing requirement.</p>	<p>Clear all pockets of loose items, this may damage the machine if not removed.</p>	<p>Tie the long strips; fasten the buttons; close zippers.</p>	<p>The quantity of the laundry shall not be too large. Stretch and loosen the laundry before putting them in the tub.</p>	<p>It is not advisable to add laundry with buttons to a slope as the buttons could cause a rattling sound whilst being washed.</p>
				

- a. Check if the laundry are applicable for washing.
- b. Divide the laundry that are not colorfast from other laundry.
- c. Put those laundry difficult to absorb water into water with hand.
- d. For those laundry with heavy soil, please first remove the dirt like mud or dust. For the parts with heavy soil, please apply detergent on them in advance, which can make it easier to remove the soil.
- e. For those laundry that may get lint ball and those with long fur, turn it over before putting in.
- f. Do not put those laundry polluted by chemicals into the washer directly.

Put in the laundries and add the detergent

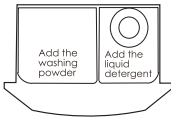
How to load the laundry and add detergent

- The capacity of washing and spinning refer to the largest weight of the standard laundry under dry condition that can be washed or spined in one cycle. Washing quantity for one cycle shall be less than the rated capacity.
- The thickness, size and type of the cloth will influence the actual washing capacity. It is feasible to put in suitable amount of laundry and the laundry can be tumbled normally in washing for one cycle.
- Please do not select high water level for laundry less than 2.0kg to avoid splashing.
- In washing the fluffy laundry like the woolen blanket, the quantity shall not exceed 2.0 kg for each cycle.
- In using water with high temperature, please pay attention to the washing temperature limit stated on the label of the laundry.

Add the detergent

Detergent box A

(Please put enough amount of washing powder required for one time wash to the box evenly)



- As shown on the left figure, pull out the soap box before adding the liquid detergent.
- Either the washing powder detergent or liquid detergent can be used.
- Put the washing powder detergent/liquid detergent directly into the appropriate position in the detergent box.
- The low foaming washing powder detergent/liquid detergent is recommended.
- The required quantity of washing powder detergent/liquid detergent will vary with the quality of the washing powder detergent/liquid detergent and the dirtiness of the laundry.
- When the load of laundry is little, the water level should not be too high, otherwise not only the water and washing powder/ detergent will be wasted, but water will spill out easily.
- When the liquid detergent is added, the height of the liquid detergent should not be higher than that of the cover.
- When the liquid detergent or washing powder detergent is agglomerated or viscous, it should be diluted with a small amount of water before being placed into the detergent box to avoid any residue of detergent or additives after washing.

How to use the washing powder

- Directly dissolved in the machine:
 1. Fill in small quantity of water.
 2. Add the washing powder. Run for 30 seconds to dissolve it completely.
 3. Put in the laundry. Select suitable water level.
- The instant dissolving of the washing powder:
 1. Prepare warm water of 30°C and a container.
 2. Add the powder into the container while stirring to fully dissolve it.
- The powder is more likely to pollute the laundries an the detergent. Therefore please use it with suitable quantity.
- It is suggested not to use high foam detergent. Use detergent for top loaders or automatic machines only.
- Washing powder with poor quality or long time storage may be caked. Please clean the detergent box in time.

Standard dosage of the detergent and water quantity

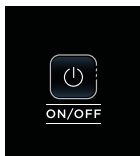
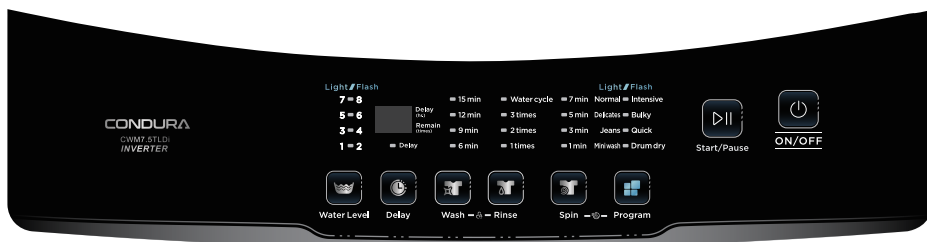
laundry quantity(kg)	Water level	Water quantity				
>3.0	▶ <table border="1"><tr><td>8</td></tr><tr><td>7</td></tr></table> ▶	8	7	<table border="1"><tr><td>About 48.04L</td></tr><tr><td>About 44.63L</td></tr></table>	About 48.04L	About 44.63L
8						
7						
About 48.04L						
About 44.63L						
2.0-3.0	▶ <table border="1"><tr><td>6</td></tr><tr><td>5</td></tr></table> ▶	6	5	<table border="1"><tr><td>About 40.59L</td></tr><tr><td>About 35.72L</td></tr></table>	About 40.59L	About 35.72L
6						
5						
About 40.59L						
About 35.72L						
1.0-2.0	▶ <table border="1"><tr><td>4</td></tr><tr><td>3</td></tr></table> ▶	4	3	<table border="1"><tr><td>About 32.8L</td></tr><tr><td>About 28.1L</td></tr></table>	About 32.8L	About 28.1L
4						
3						
About 32.8L						
About 28.1L						
0-1.0	▶ <table border="1"><tr><td>2</td></tr><tr><td>1</td></tr></table> ▶	2	1	<table border="1"><tr><td>About 22.76L</td></tr><tr><td>About 17.32L</td></tr></table>	About 22.76L	About 17.32L
2						
1						
About 22.76L						
About 17.32L						

Programs and Options

Follow the steps below to program the washing machine according to your needs:

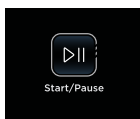
The states and meaning of lights

- "Indicator light on" indicates the selected washing program.
- The flashing display light indicates the progress of wash.



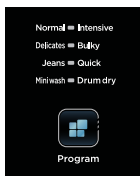
1. On/Off

Product is switched on or off.



2. Start/Pause

After power-on, press this button to start the washing machine. While the washing machine is running, press this button to stop it.



3. Program

Choose the appropriate washing program based on the load, texture and dirtiness of laundry.

Programs and Options



4 Delay

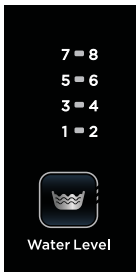
Set the delay function

1. Select a program
2. Press the Delay button to choose the time
3. Press [Start/Pause] to commence the delay operation



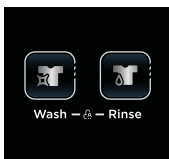
Cancel the delay function

Press the [Delay] button until the Delay light is off . It should be pressed before starting the program. If the program already started, should press the [On/Off] button to reset the program.



5. Selection of water level

- This machine has 8 water levels for selection.
- Depending on the load of laundry to be washed, press this button to select the appropriate water level.
- The water level indicator will change after pressing the "Water level" button. After the process is selected, the program time will change when pressing the "Water level" button. The water replenishing is suitable for the soak, wash and rinse processes when pressing the "Water level" button. And the water replenishing is automatically stopped after the water reaches the target level.
- In addition, no water replenishing is allowed during the fuzzy run.
- Under child lock state, the manual water replenishing is prohibited.



6. Child lock

- After the program is started, press the " Wash " and " Rinse "



Power on Start Press Child Lock

⚠ Caution!

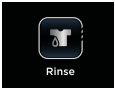
- Press the two button to release the function.
- The " Child Lock " will lock all buttons except [On/Off].

Programs and Options



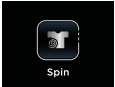
7. Wash

- The washing time can be adjusted according to the needs of the user.
- When the “Wash” button is pressed for a long time, the soak process is selected, and the figure on the digital tube is the soaking time.
- The washing time for quick program is no more than 15 minutes.
- After powering on the machine or selecting the program, press the “Wash” button to select the single wash program. At this time, the digital tube displays the currently required washing time; press the “Wash” button again to increment the washing time in cycle, and the washing time cannot be set to 0. After selecting the single washing program, press the “Rinse” button to add the rinsing process, and press the “Spin” button to add the spin process.



8. Rinse

- The default time of rinses is as follows: When the quick program is selected, the default repetition of rinse is 1x; when the programs of fuzzy, delicate, jeans, heavy or eco are selected, the rinse default repetition is 2x; and when the baby care is selected, the rinse default repetition is 3x.
- If only rinse program is set by the user, the repetition of rinse cannot be set to 0.



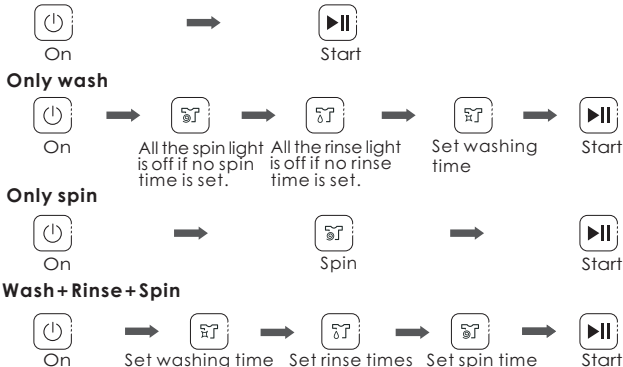
9. Spin

- The spin time can be selected.
- The single spin can be set. After powering on the machine or selecting the program, press the “Spin” button to select the single spin program.

■ Operations of washing process

Customers can set single process or combinations of washing, rinsing and spinning freely according to demand. Detailed operations as follows for different models:

One Touch Smart Wash



Note!

- Note: Other process combinations are just like above.

Wash programs

Fully Automatic Program

Program	
Jeans	Suitable to wash Jeans stained/wearable clothes.
Quick	Suitable to wash light stained clothes and clothes in summer.
Mini wash	The tempo is soft, slow washing and spinning speed, to make the lightest wear and deformation.
Intensive	Select this program if clothes need to be soaked before washing.
Normal (Standard)	Standard fabric washing program, suitable to wash ramie cotton fabric. Wash for once, rinsing for twice, the spin time is a little long.
Delicates	The water flow is gentle. It is used for washing woollens, thin clothes or cleaner clothes.
Bulky	Suitable to wash bulky clothes. For example towels and so on.
Drum dry	Due to less water quality and detergent residues, dirt adheres on the barrel/tub inside and outside which may attach on clothes during washing. Use this program to clean the tub on a monthly basis.

- wash and spin time are designed in the certain program. As shown by the light of the display.
- (Flashing light) indicates the current process.
- (Flashing light+audible alarm): indicates the operation failed due to an error.

TO DO's after washing

If the cabinet is dirty, wipe it with damp soft cloth.

- Do not wash with water directly.
- Wipe with neutral detergent.
- Do not wipe with thinner, petrol, alcohol etc.

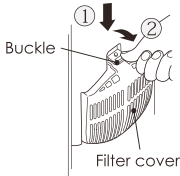


The filtering screen of the inlet valve is likely to be blocked by foreign materials.

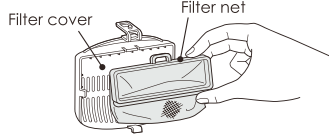


Use filter during washing to collect thread residue and wool dregs. Clean immediately after every use as follows:

1. Press down buckles to pull out filter cover



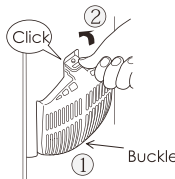
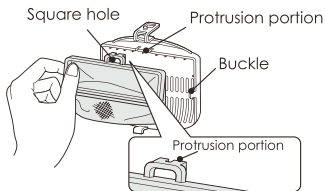
2. Take off the cover



3. Clean the cover



4. Reinstall cover



◆ The filter can be replaced once it becomes worn.

Press net to protrusion portion on shell from square hole and then align buckles at left and right.

- ① Insert lower buckle on shell into filter plate.
- ② Press shell in until a "click" is heard.

1. After washing, close the water faucet. (If needed, inlet hose can be disconnected from the tap after ensuring that the tap has been closed properly).
2. Ensure that the water is drained from the machine after every use.
3. Be sure to pull off the power plug before maintenance.
4. Hang up the power cord and drain hose.
5. Wipe off the water drops on the surface of the washing machine and inside the tub. Open the top lid for some time (about 1 hour), then close the top lid.

Trouble shooting

The start of the appliance does not work or it stops during operation. First try to find a solution to the problem, If not, contact the service centre.

Description	Inspection Items
No washing	<p>If the power is off or the fuse is burned out.</p> <p>If the power supply voltage is too low.</p> <p>If the water amount reaches to the required water level.(The washer will not work if the water amount does not reach the required water level)</p> <p>If it is set to "Delay" washing mode. (It will only start to work until the reservation time reached)</p>
No water flows in	<p>If the power is off or the fuse is burned out.</p> <p>If the water supply is cut off or the water pressure is too low.</p> <p>If the inlet hose is not properly connected and the water tap is opened.</p> <p>If the filtering screen of inlet valve is blocked by dirt.</p> <p>If the coil of inlet valve is damaged. (The slight electromagnetic sound is normal phenomenon when the inlet valve is switched on)</p> <p>If the "Start / Pause" button is pressed after the power switch is pressed.</p>
Abnormal draining	<p>If the water drain hose is placed very high.</p> <p>If the end of water drain hose is submerged in water.</p> <p>If the internal rubber ring of drain valve is blocked by dirt.</p>
Abnormal spin	<p>If the door lid is not properly closed.</p> <p>If all clothing piled largely at one side of barrel or the clothing is excessively placed.</p> <p>If the washer is not placed in stable condition or it is placed in inclination state. (The ground is not flat).</p>

Description	Reason	Solution
E1	Alarm for abnormal water intaking.	Check the water tap is opened or not.
E2	Alarm for water drain has not finished.	Check the water level sensor and drain pump.
E3	Alarm for lid not closed before wash and spin.	Close the lid, Press "Start" button
E4	Alarm for washing stay at one side.	Manually balance clothes in the barrel by hands.
EXX	Others	Please try again first, call up service line if there are still troubles

Note!

- After the check, activate the appliance. If the problem occurs or the display shows other alarm codes again, contact the service.

CONCEPCION DURABLES INCORPORATED

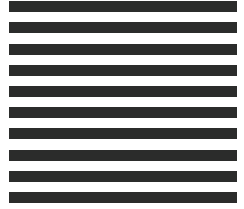
CUSTOMER SERVICE DEPARTMENT

308 Sen Gil Puyat Avenue, Makati City

Trunk Line: 02 8 863 5555

Mobile Nos.: 0917 536 3030 (Globe) "SMS Only"
0947 996 2415 (Smart) "SMS Only"

**BUSINESS REPLY
PERMIT No. 2416A
NO STAMP NEEDED**



CONCEPCION DURABLES INCORPORATED

- **Online service booking portal: CONDURA.COMSBOOKING.COM**

CUSTOMER SERVICE DEPARTMENT

GMA & LUZON Area

Address: 308 Sen. Gil Puyat Avenue, Makati City

Trunk Line: 02 8 863 5555

Mobile Number: +63 917 536 3030 (Globe) "SMS Only"
+63 947 996 2415 (Smart) "SMS Only"

Covered Region/Areas: National Capital Region (NCR), Ilocos Region (Region I), Cordillera Administrative Region (CAR), Central Luzon (Region III), CALABARZON (Region IV-A), MIMAROPA except Romblon, Bicol

Email Address: customercare@condura.com

CEBU Regional Office

Address: Esperanza Bldg., AC Cortes St., Ibabao, Mandaue City Cebu

Landline: 32 328 1416

Mobile Number: +63 947 996 2416
+63 999 887 1657

Covered Region/Area: Masbate, Central Visayas (Region VII), Eastern Visayas (Region VIII)

ILOILO Regional Office

Address: 277 Iznart St., Brgy Danao, City Proper, Iloilo City

Landline: 33 336 1121

Mobile Number: +63 919 072 6530
+63 947 996 2417

Covered Region/Area: Romblon, Western Visayas (Region VI)

CAGAYAN DE ORO Regional Office

Address: 102 CKY Center, Capistrano St., corner Chaves St.,

Cagayan de Oro City

Landline: 088 881 0615

Mobile Number: +63 998 965 6756

Covered Region/Area: Zamboanga Peninsula (Region IX), Northern Mindanao (Region X), Autonomous Region in Muslim Mindanao (ARMM) except Maguindanao, Agusan del Norte, Surigao del Norte

DAVAO Regional Office

Address: 1C, Nand-Saling Building, Sobrecary Street, Obrero, Davao City

Tel No: 082 291 7276

Mobile Number: +63 947 996 2418
+63 998 965 6755

Covered Region/Area: Davao Region (Region XI), SOCCSKSARGEN (Region XII), Agusan del Sur, Surigao del Sur, Maguindanao

Fill-out this warranty card completely and mail within 15 days from date of purchase. This will activate your warranty from Condura!

CONDURA

MODEL NO.: _____

SERIAL NO.: _____

DEALER: _____

BRANCH: _____

DATE OF PURCHASE: _____

DEALER INVOICE NO.: _____

CUSTOMER NAME: _____

EMAIL ADDRESS: _____

ADDRESS: _____

TELEPHONE NO.: _____

MOBILE NO.: _____

I consent to the collection, processing and use by Concepcion Durables, Inc. (CDI) of the data above for the purpose identified in its Data Privacy Notice published in its website (www.condura.com), which is deemed incorporated into this Warranty Card.

CONDURA

PRODUCT WARRANTY CERTIFICATE

IMPORTANT: PLEASE READ CAREFULLY

Concepcion Durables, Inc. (CDI) warrants the purchaser, that this CONDURA washing machine will be free from defective material and workmanship, and agrees to repair, or at its discretion, replace any defective material with a new or equivalent part, through any of its Authorized Service Centers, only if found to be manufacturer's defect and in accordance with the terms of this warranty, subject to the following conditions:

1. WARRANTY PERIOD (from the date of original purchase)
 - 10 years Motor warranty
 - 1 year warranty on parts and labor

2. LIMITATIONS

This warranty is not transferrable, valid only in the Philippines, and shall be null and void if the unit is damaged due to fire, improper use, abuse, neglect or accident; use with voltages beyond the allowable range of 216V to 244V; or failure to follow the operating instructions provided in the user's manual; if the serial number is removed or defaced; or if the unit has been tampered with, altered or in any way repaired, serviced or worked on by anyone other than a duly authorized representative or Service Center. This warranty does not cover plastic parts such as knobs, outer tub cover, hose and other consumable parts; any direct, indirect or consequential injury, loss or damage arising from the use or inability to use the unit; force majeure such as typhoon, flood, lightning, earthquake, etc., acts of God or any fortuitous events; if damaged due to rodents, pest, or related infestation; if damaged due to improper transport or subjected to rough handling.

Concepcion Durables, Inc. (CDI) offers this warranty as the only remedy available to the original purchaser for any defect that may arise within the warranty period. Correction of defects shall be considered as complete fulfillment of liabilities and responsibilities of CDI to the original purchaser. In no event shall CDI be held liable for any damage or consequence that may arise as a result of using this CONDURA product.

MODEL NUMBER: _____

SERIAL NUMBER: _____

NOTE: Keep this warranty card together with your Original Sales Invoice / Official Receipt as proof of purchase. If the date of purchase cannot be proven, warranty shall be based on CDI's invoice to Dealer.

CONDURA
KAYANG-KAYA!

www.condura.com