

CONDURA
IBA ANG PINOY

www.conceptstore.com



***AUTOMATIC
ESPRESSO MACHINE***
OWNER'S MANUAL

CONDURA
IBA ANG PINOY



CONDURA

PRODUCT WARRANTY CERTIFICATE

IMPORTANT: PLEASE READ CAREFULLY

Concepcion Durables, Inc. ("CDI") warrants to the purchaser that this CONDURA Automatic Espresso Machine will be free from defects in material and workmanship, and agrees to repair or replace any defective part or unit with a new or equivalent part or unit through any of its Authorized Service Centers if such defect is found to be manufacturer's error and in accordance with the terms of this warranty, subject to the following conditions:

1. COVERAGE OF WARRANTY

Applicable for CONDURA Automatic Espresso Machine

2. WARRANTY PERIOD (from the date of original purchase)

System Parts and labor..... 1 Year

CDI warrants this Automatic Espresso Machine to the original purchaser/user to be free from defects in materials and workmanship under normal use for a period one (1) year from the date of purchase.

CDI shall, at no cost to the original purchaser/user, repair or replace the unit or any of its parts that is found by CDI to be actually defective within the Warranty Period, with original or equivalent unit or parts, subject to the conditions and exclusions provided below.

3. LIMITATIONS

This warranty is not transferable and is valid only in the Philippines. This warranty shall be void if the unit is:

- Improperly installed or mounted, or subjected to misuse, abuse, neglect, accident, alteration or abnormal voltage conditions
- Plugged into any device other than a suitable power supply outlet
- Serviced, opened, dismantled, disassembled, or reassembled by anyone other than a CDI accredited service center
- Damaged in transport or subjected to rough handling
- Damaged due to rodent, pest, or related infestation
- Damaged due to commercial use (stores, restaurants, other businesses, and non-household application)
- Damaged due to accidents, flood, fire, etc.

This warranty does not cover breakable parts and accessories, and any damages due to wear and tear.

The above warranties are given by CDI in lieu of any other warranties, express or implied. CDI and its vendors disclaim any implied warranty of merchantability or fitness for a particular purpose or any similar standard imposed by applicable legislation. CDI's responsibility to repair, replace or offer a refund for defective units, parts and related items is the sole and exclusive remedy provided for breach of these warranties.

MODEL NO. CAE250D1B0..... SERIAL NO.

NOTE: Keep this warranty card together with your Original Sales Invoice/Official Receipt as proof of purchase. If the date of purchase cannot be proven, warranty shall be based on CDI's Invoice to Dealer.

TABLE OF CONTENTS

Important Safeguards	01
Before First Use	02
Product Specifications	02
Parts	03
Function Introcutcion	04
Settings Functions	08
Warning Icons	15



Fill out this warranty card completely and mail within 15 days from date of purchase. This will activate your warranty.

CONDURA

MODEL NO. CAE250D1B0..... SERIAL NO.

DEALER (Please indicate branch)

DATE OF PURCHASE DEALER INVOICE NO.

CUSTOMER NAME EMAIL ADDRESS

ADDRESS

TELEPHONE NO. MOBILE NO.

Customer Care

We are committed to serve.

QUESTIONS ABOUT YOUR CONDURA AUTOMATIC ESPRESSO MACHINE

Please feel free to contact any of our customer care hotline:

CUSTOMER SERVICE DEPARTMENT

GMA & LUZON Area

Address: 308 Sen. Gil Puyat Avenue, Makati City

Trunk Line: (02) 8 863 5555

TOLL FREE: 1800 10 888 8888

Mobile Number: +63 917 536 3030 (Globe) "SMS Only"

+63 947 996 2415 (Smart) "SMS Only"

Covered Region/Areas: National Capital Region (NCR), Ilocos Region (Region 1), Cordillera Administrative Region (CAR), Central Luzon (Region III), CALABARZON (Region IV-A), MIMAROPA except Romblon (Region IV-B), Bicol Region except Masbate (Region V)

Email Address: customercare@condura.com

CEBU Regional Office

Address: Dr. A Esperanza Building, A.C Cortes Ave. Mandaue City

Telefax No: 032 328 1416

Mobile Number: +63 947 996 2416

+63 921 222 0942

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Masbate, Central Visayas (Region VII), Eastern Visayas (Region VIII)

ILOILO Regional Office

Address: 109 Yulo Street, Brgy. Yulo-Arroyo, Iloilo City, Iloilo

Telefax No: 032 36 1121

Mobile Number: +63 947 996 2417

+63 999 925 5736

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Romblon, Western Visayas (Region VI)

CAGAYAN DE ORO Regional Office

Address: No. 102 CKY Center, Capistrano-Chavez Street, CDO City

Telefax No: 08822 721 905

Mobile Number: +63 947 996 2419

+63 939 253 5011

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Zamboanga Peninsula (Region IX), Northern Mindanao (Region X), Autonomous Region in Muslim Mindanao (ARMM) except Maguindanao, Agusan Del Norte, Surigao del Norte

DAVAO Regional Office

Address: 1C, Nand-Saling Building, Sobrecarey Street, Obrero, Davao City

Telefax No: 082 224 5040

Mobile Number: +63 947 996 2418

+63 922 294 1478

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Davao Region (Region XI), SOCCSKSARGEN (Region XIII), Agusan Del Sur, Surigao del Sur, Maguindanao

All contact information detailed above may change without prior notice.



CONCEPCION DURABLES INCORPORATED CUSTOMER SERVICE DEPARTMENT

308 Sen. Gil Puyat Avenue, Makati City

Trunk Line: (02) 8 863 5555

TOLL FREE: 1800 10 888 8888

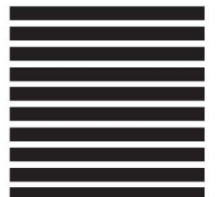
Mobile Nos.: 0917 536 3030 (Globe)

0947 996 2415 (Smart)

PO BOX 211 COMMERCIAL CENTER

MAKATI CITY

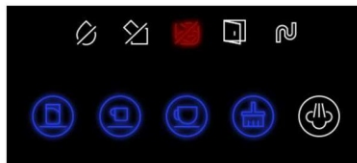
**BUSINESS REPLY!
Permit No. 2416A!
NO STAMP NEEDED**



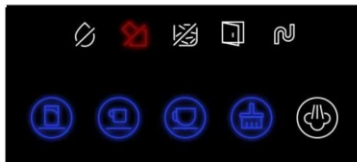
WARNING ICONS



The Side Door is open.
Close the Side Door.



Coffee bean shortage.
Add coffee beans in the Coffee Bean Container.



The Tube is plugged.
Turn off the espresso machine and ensure that the Water Tank is full. Then, turn on the espresso machine 3 to 5 times. If the problem persists, contact *ConcepStore Aftersales Team* for assistance.

IMPORTANT SAFEGUARDS

WARNING

When using electrical appliances, the user must follow basic safety precautions to reduce the risk of fire, electrical shock, and injury to persons or properties.

Read all instructions before using your Automatic Espresso Machine. Keep this owner's manual, the receipt, and if possible, the box for storage.

1. This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, office and other working environments, farmhouses, by clients in hotels, motels and other residential type environments, bed, and breakfast environments. Read all instructions before use or cleaning.
2. Close supervision with children is necessary when using the appliance.
3. This product is not to be used by persons with reduced physical, sensory, mental capabilities, or lack of experience and knowledge, unless they are supervised by a person responsible for their safety.
4. To protect against electric shock, do not immerse the cord, plug, or any part of the appliance in water or other liquids.
5. Do not let the cord hang over the table's edge or counter or touch hot surfaces.
6. Keep the product away from heat sources, direct sunlight, liquid, and sharp edges.
7. The normal room temperature for use and storage is 0°C~45°C. If the required room temperature exceeds, it may cause damage to the machine.
8. Do not operate the appliance with a damaged cord or plug or has been damaged. If the oven is damaged or broken, do not repair it yourself. If the power cord or the plug is broken or damaged, do not repair or change it yourself. Please contact *ConcepStore Aftersales Team* for replacement, repair, or service.
9. Close supervision is necessary when the product is used by or near children. To ensure your children's safety, please keep all packaging materials (e.g., plastic bags, boxes, polystyrene) out of their reach.
10. Children must be supervised to ensure that they do not play with the appliance.
11. To protect children from hazards posed by electrical appliances, make sure that the cable is away from their reach.
12. Before use, place the appliance on a cool, flat, and sturdy surface.
13. Before using the product, kindly check that the power outlet voltage corresponds to the one shown on the rating plate.
14. To disconnect and/or when not in use, turn off the appliance before removing the plug. Always hold the plug, but never pull the cord.
15. Before cleaning the appliance, allow it to cool before putting on or taking off any parts.

16. Please use a dry cloth when cleaning the appliance.
17. Remove the brew group (please refer to Parts section on Page 3) and wash it only when the appliance is not in use and turned off.
18. Do not leave the product unattended when in use. When not in use, remove the plug from the power outlet.
19. Do not use the appliance when there is a water shortage in the water tank. When filling the water tank, please remove it from the unit. Then, fill it with clean, room temperature water. Then, carefully install it at the rear part of the appliance to avoid any damages not covered by the warranty.
20. Do not use any accessories other than manufacturer-recommended accessories in this espresso machine.
21. An external timer is not applicable to operate this appliance.
22. Do not operate the product other than its intended use.
23. Regularly check the appliance for damage. If you see any damage on the appliance or on the power cord, discontinue use and contact ConcepStore Aftersales Team for replacement, repair, and service.

BEFORE FIRST USE

1. Ensure the brew group (please refer to Parts section on Page 3) is locked and the waste container and drip tray are assembled properly.
2. Fill the water tank with clean water.
3. Add at least 30g of coffee beans or more into the bean container for first use.

⚠ IMPORTANT: Do not add water, coffee powder, or coffee beans mixed with stones and other objects to avoid any damage to the grinder.

PRODUCT SPECIFICATIONS

Model Number	CAE250D1B0
Water Tank Capacity	1.8L
Coffee Bean Capacity	250 g.
Pump Pressure	19 bar
Rated Voltage	220V-240V~50/60Hz 1Ph
Rated Power Input	1200-1450W
Product Dimensions	460 x 240 x 340 mm.
Gift Box Dimensions	320 x 520 x 420 mm.
Net Weight	8.9 kg.

WARNING ICONS



Water shortage.

Please add water in the Water Tank.



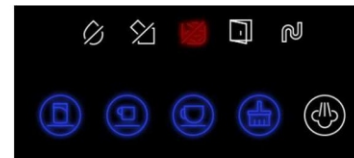
Brew Group is missing.

Ensure that the Brew Group is installed in the right position and locked.



The Coffee Ground Container or Drip Tray is missing.

Ensure that the Coffee Ground Container or Drip Tray is installed in the right position.



The Coffee Ground Container is full.

Remove the coffee grounds immediately.

⚠ IMPORTANT: Do not operate the espresso machine when the Brew Group is reverting to its original position.

I. TEMPERATURE SETTING

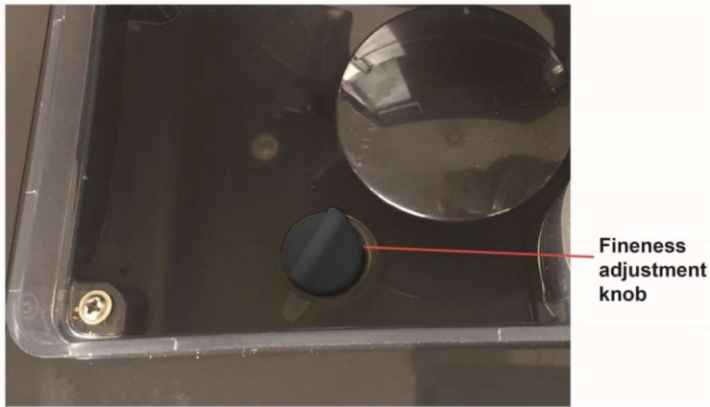
When the espresso machine is turned on, keep pressing the Temperature Setting "🌡" icon for 5 seconds, and the middle indicator "0" icon will light up. Press the Power "🔌" icon as "-", Ground Volume Setting "🌀" icon as "+", and Temperature Setting "🌡" icon as a confirmation button.

⚠ IMPORTANT: Do not operate the espresso machine when the Brew Group is reverting to its original position.

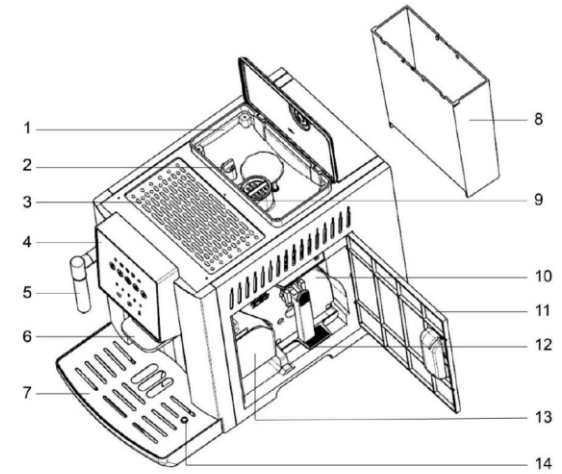
J. GRINDING ADJUSTMENT KNOB

Adjust the coffee ground fineness when the grinder is working. If the knob is adjusted counter-clockwise, the coffee ground size will be finer, and the coffee will taste strong. If the knob is adjusted clockwise, the coffee ground size will be coarse, and the coffee will taste weak.

⚠ IMPORTANT: Do not operate the espresso machine when the Brew Group is reverting to its original position.



PARTS



- | | |
|-----------------------------|-------------------------------------|
| 1. Coffee Bean Container | 8. Water Tank |
| 2. Grinding Adjustment Knob | 9. Cleaning Tablet Inlet |
| 3. Cup Plate | 10. Brew Group |
| 4. Control Panel | 11. Side Door |
| 5. Steam Wand | 12. Coffee Grounds Tray |
| 6. Coffee Spout | 13. Coffee Grounds Container |
| 7. Drip Tray | 14. Alert for Drip Tray water level |

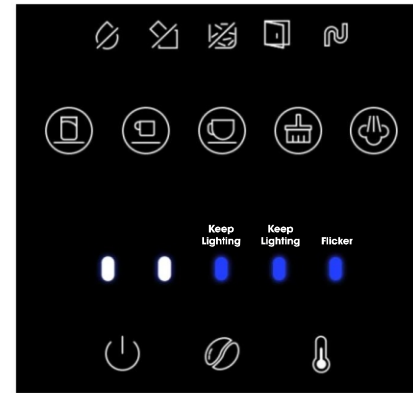
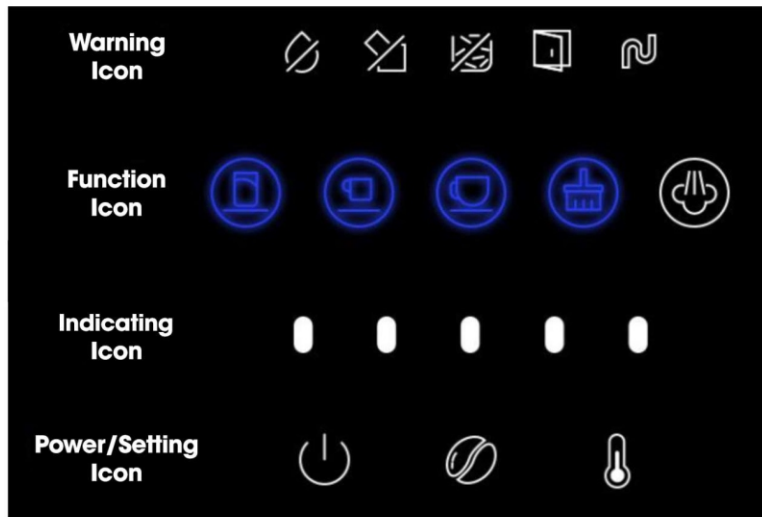
⚠ IMPORTANT:

Function	Description
Grinding Adjustment Knob	<ul style="list-style-type: none"> • Please adjust the coffee ground knob before using the espresso machine. • If the knob is adjusted counter-clockwise, the coffee ground size will be finer, and the coffee will taste strong. • If the knob is adjusted clockwise, the coffee ground size will be coarse, and the coffee will have less strength.
Drip Tray	<ul style="list-style-type: none"> • The Alert for Drip Tray water level goes up when the wastewater level is high. Please empty the waste water container regularly.
Cleaning Tablet Inlet	<ul style="list-style-type: none"> • If you find the coffee flow becomes slower, and the coffee taste changes, please use the cleaning tablet to

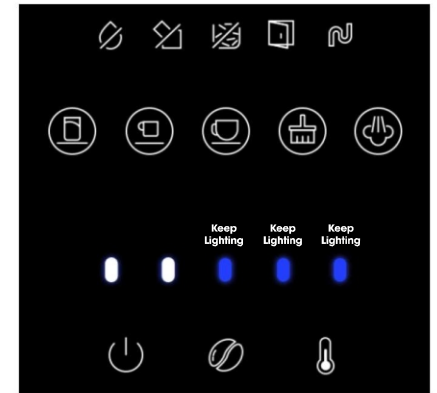
	clean the brew group. Place the cleaning tablet into the inlet at the top of the espresso machine, and press the Clean icon to clean the inner system. Do it two consecutive times.
Brew Group	<ul style="list-style-type: none"> Do not open the Side Door or move the Brew Group while making espresso. If the Warning Icon shows that the Brew Group is not in the correct position, remove the Brew Group and push it inside again until you hear the locking sound.
Coffee Grounds Container	<ul style="list-style-type: none"> When the Warning Icon shows that the Coffee Grounds Container is full, empty the container immediately.

FUNCTION INTRODUCTION

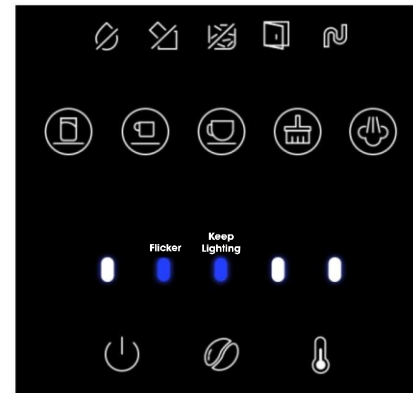
A. CONTROL PANEL



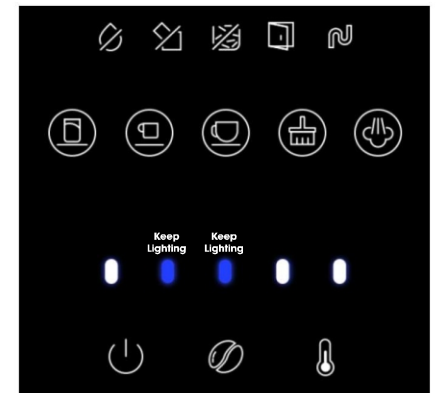
LEVEL 3



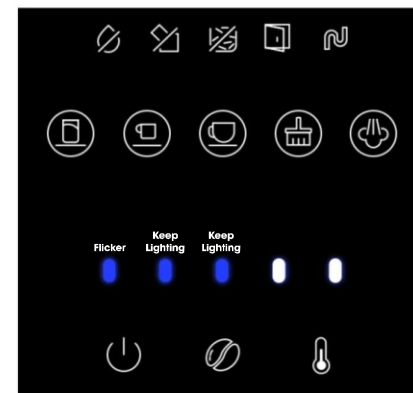
LEVEL 4



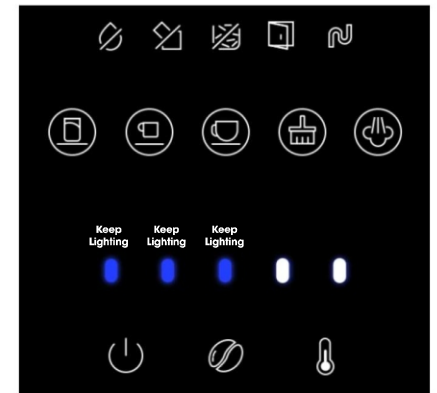
LEVEL -1



LEVEL -2



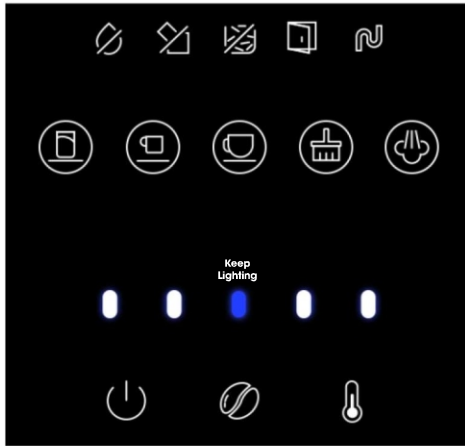
LEVEL -3



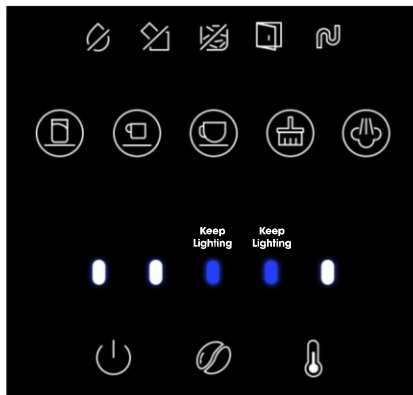
LEVEL -4

D. COFFEE GROUND VOLUME SETTING

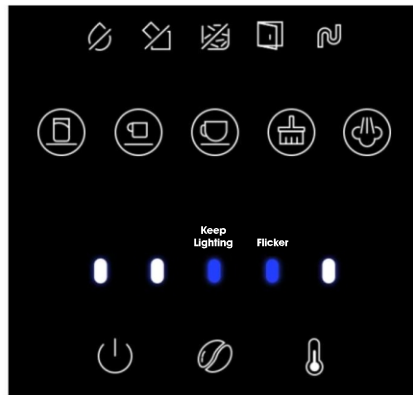
When the espresso machine is turned on, keep pressing the Ground Volume Setting "0" icon for 5 seconds, and the middle indicator "0" icon will light up.



Press the Power "⏻" icon as "-", Ground Volume Setting "0" icon as "+", and Temperature Setting "🌡️" icon as a confirmation button. The adjustment levels are displayed below:



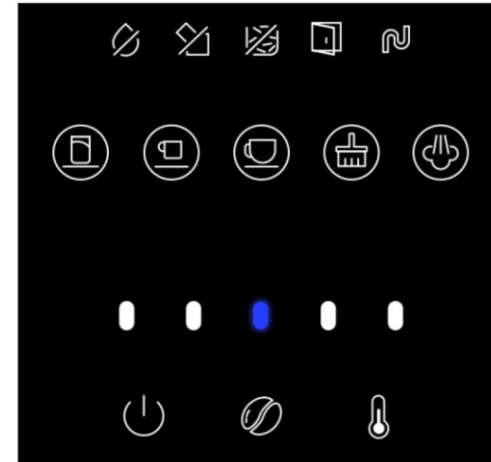
LEVEL 1



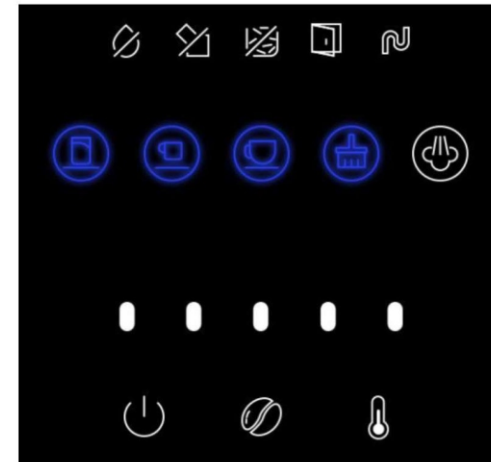
LEVEL 2

B. POWER ON AUTOMATIC ESPRESSO MACHINE

1. Connect the power cord to the power outlet, and the middle indicator "0" icon blinks. The espresso machine automatically enters standby mode.



2. Press the Power "⏻" icon. Then, the espresso machine will start the self-test, heating, and self-cleaning process. Five indicator "0" icons will light up during the process. When done and the first four Function icons light up, the espresso machine is ready for use.



⚠️ IMPORTANT: Do not use the espresso machine or open the side door during the abovementioned process.

C. ESPRESSO / LONG ESPRESSO / HOT WATER / CLEAN FUNCTION

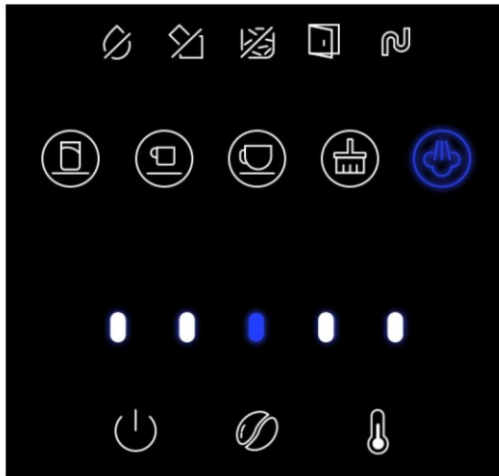
Name	Icon	Description
Espresso function icon		Makes Espresso
Long Espresso function icon		Makes long espresso
Hot Water function icon		Dispenses hot water
Clean function icon		Cleans the espresso machine

You can also press the selected function icon again to stop the process at any time.

⚠ IMPORTANT: After the espresso brewing process, the Brew Group will return to its original position automatically. Operate the espresso machine after this process.

D. STEAM FUNCTION FOR MILK FROTHER

1. Press the Steam "



2. When the process is done, the Steam function is ready for use.

D. FACTORY RESET

When the espresso machine is turned on, keep pressing the Long Espresso "

E. POWER OFF

Press the Power "

F. RESET OF BREW GROUP POSITION

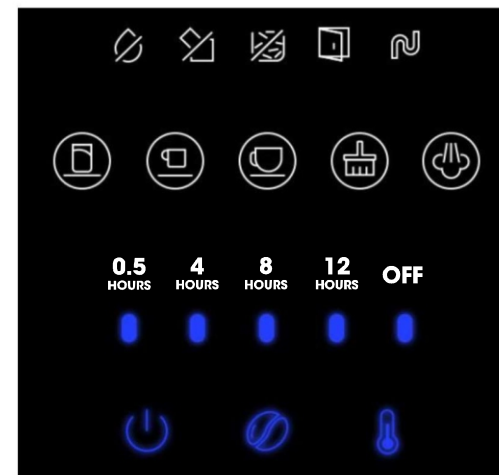
When the Brew Group is blocked in the middle position and cannot be removed from the espresso machine, and the warning icons show that the Brew group is missing, keep pressing the Clean "

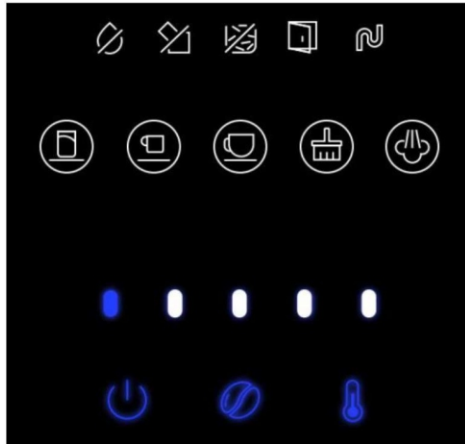
⚠ IMPORTANT: Do not operate the espresso machine when the Brew Group is reverting to its original position.

G. AUTOMATIC SHUTDOWN SETTING

When the espresso machine is turned on, press all 3 power/setting "

The indicating light position shows the automatic shutdown time as follows:

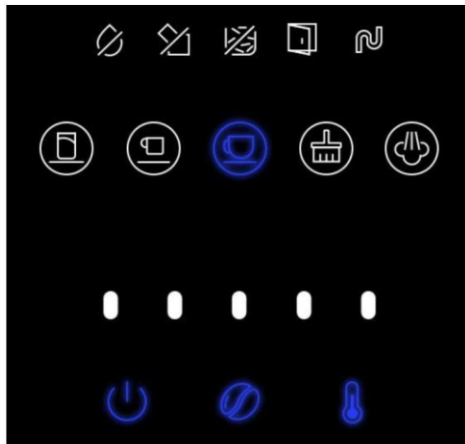




⚠ IMPORTANT: The decalcification process will not stop until it finishes the whole process. Disconnecting the power cord from the power outlet will stop the decalcification process.

C. AUTOMATIC DECALCIFICATION

The espresso machine will also automatically remind the end users of decalcification, all setting icons will light up, and the Long Espresso "☐" function icon will flicker.



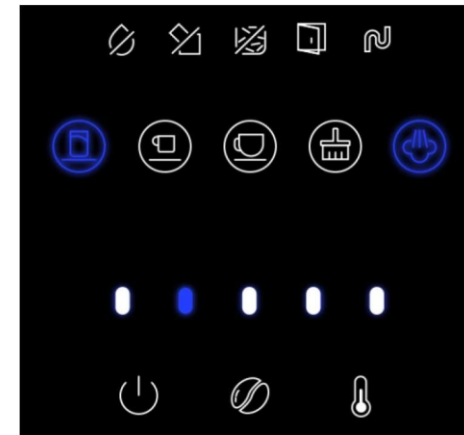
Press the Long Espresso "☐" function icon, and the espresso machine will start and finish the decalcification process, similar to manual decalcification.

3. Press the Steam "☁" function icon to make steam. Put the steam wand into the milk to make milk foam. When done, press the Steam "☁" function icon again to stop the steaming process.

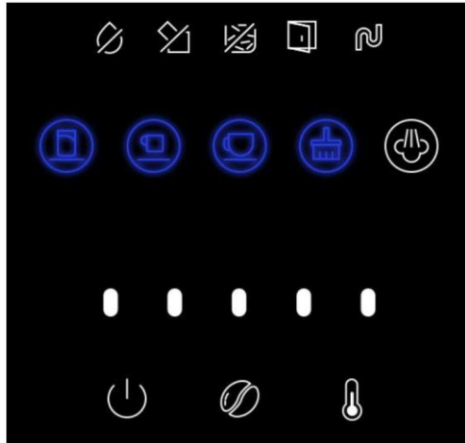


⚠ IMPORTANT: After using, do not touch the steam wand directly. We suggest making a short steaming again. To push out the remaining milk inside the steam wand, use a cleaning cloth to scrub off the milk on the surface of the steam wand.

4. When done, please press the Hot Water function icon, and the espresso machine will automatically cool down. The Hot Water function icon and the Steam function icon will blink alternately during the cool-down process. Then, the five indicator "0" icons will blink forward during the process.



- Do not operate the espresso machine and wait until the blinking lights stop. When done and the first four Function icons light up, the espresso machine is ready for use.



SETTING FUNCTIONS

A. COFFEE VOLUME SETTING

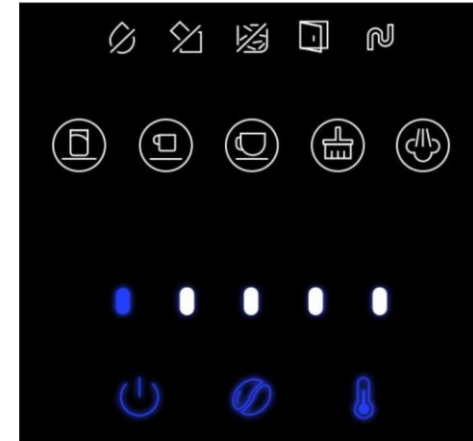
- Keep pressing the Espresso "☕" function icon or the Long Espresso "☕" function icon for 5 seconds, and the function icons will light up. Then, the machine will brew coffee automatically.
- When the espresso volume reaches the preferred amount, press the selected function icon again. Then, the espresso machine will stop brewing espresso.
- The espresso volume produced will be remembered by the espresso machine, and it will brew the same amount in the succeeding use.

⚠ IMPORTANT: The volume range of espresso is between 30ml to 80ml, while the volume range for long espresso is between 60ml to 250ml. If the end user did not press the selected function icon again to stop producing coffee, the volume setting process will not be successful.

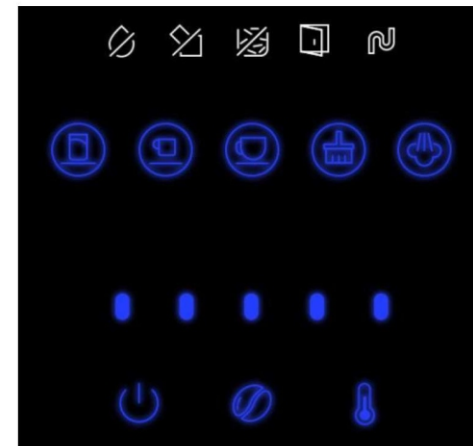
B. MANUAL DECALCIFICATION

When the espresso machine is turned on, add descaling detergent into the water container. Then, keep pressing the Espresso function icon and the Long Espresso function icon together for 5 seconds to start the decalcification process.

- The icons will blink forward, and all setting icons will light up. The espresso machine will pump water for 50ml and stop for 3 minutes, and it will be finished in nine rounds to remove the scale inside.



- When done, all function icons, indicator lights, and setting icons will light up, it will remind the end user to change the fresh water in the Water Tank.



- Press the Long Espresso "☕" function icon, then the machine will pump clean water for 300ml. to clean the inner decalcification water and finish the decalcification process automatically.