

CONDURA

OWNER'S
MANUAL



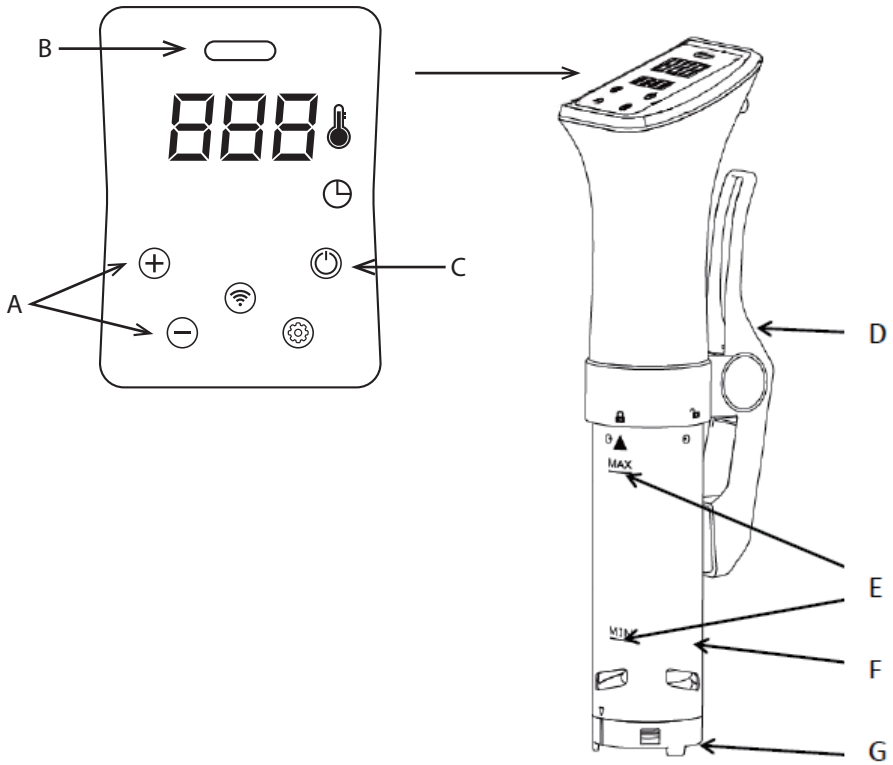
**SOUS
VIDE**



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PARTS



- A: + and - adjustment buttons
- B: Status light
- C: On and off buttons
- D: Clamp
- E: Water level mark
- F: Stainless steel skirt
- G: Water pump cap

GENERAL SAFETY INSTRUCTIONS

Read the instructions carefully before operating the appliance. Keep this manual, the receipt and if possible, the box for storage.

- This appliance is designed for household use only. This appliance is not to be used commercially.
- Do not use outdoors.
- Keep the appliance away from heat sources, direct sunlight and sharp edges.
- Do not use the appliance with wet hands.
- Do not leave the appliance unattended when in use. Should you need to leave the area, please switch off the power.
- Regularly check the appliance for damage. If you see damage on the appliance or the power cord, discontinue use and contact Condura's customer service hotline.
- Do not repair the appliance yourself. To avoid hazards, contact Condura's customer service hotline for repair/replacement.
- To ensure your children's safety, please keep all packaging materials (plastic bags, boxes, polystyrene) out of their reach.
- To protect children from hazards posed by electrical appliances, make sure that the cable is away from their reach.
- Clean the appliance after every use.
- When cleaning or storing, always switch off the power, unplug, let it cool down and remove the accessories.
- Do not use abrasive objects when cleaning.
- Do not unplug by pulling on the power cord.
- This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- This appliance is not intended to be operated by means of an external timer or separate remote-control system.
- Do not use the appliance on any voltage except for 220-240V AC to avoid the risk of fire and electric shock. In case of power wire damage, do not use the appliance.

- During operation, do not move or shake the appliance.
- Warning: Avoid spillage on the connector.
- Warning: Misuse may cause potential injury.

OPERATION WARNING

- Countertops such as marble and corian cannot withstand the heat generated by the circulator. Place the cooking container on a different surface to avoid damage.
- Do not use extension cords. Do not operate with a damaged cord or plug and use only properly grounded electrical outlets.
- Do not immerse the product past the top etch mark of the stainless steel skirt.
- Only the stainless steel skirt and pump housing are dishwasher safe. Unplug from outlet when not in use.
- The cooking container, stainless steel skirt and food pouches will get hot when used. Use oven mitts or tongs when handling. Allow system to cool before emptying the water bath.
- Do not use this product for anything under than its intended use.
- Do not attempt to disassemble the product on your own. Do not remove warning labels.
- Make sure that the product is securely clamped on the side of your container. Do not place on top of a stove or in an oven.
- Do not use de-ionized water.
- Always unplug and remove the heater from the container after use.
- After unplugging, the heating element will remain hot. Do not touch or place on a combustible surface.
- In case the sous vide is dropped into the water container, unplug immediately, wipe the surface and leave it out to dry completely. You may use the product again once it completely dries.

BEFORE FIRST USE

Install the Skirt

- Press and hold the clamp and align the UNLOCK symbol with the arrow. Rotate the skirt clockwise until the arrow and the LOCK symbol are aligned with each other.

Uninstall the Skirt




- Press and hold the clamp and rotate the skirt counter-clockwise to remove the skirt.

OPERATION

Clamp and Pot

- This sous vide requires a 6-15L container/pot.
- Lock the sous vide in place by clamping it on the side of your container.
- Ensure that it is securely clamped before using.

Temperature and Timer

- Plug the sous vide into the outlet.
- Once plugged in, the power button will light up to signify that the sous vide is on standby mode.
- Press the power button again to go to "Settings".
- Press the "+" or "-" button to set desired temperature.
- Press the  button to set the timer. Once the timer on the display screen starts to blink, you may now set the number of hours. Press the  button again to set the number of minutes.
- Press the power button again to confirm the settings, and the sous vide will now begin to heat up.
- If you wish to change your settings, press the  button and hold for 3 seconds, and then repeat the instructions above.
- The sous vide will switch off automatically once it reaches the end of the set timer. If you wish to stop the operation before the timer runs out, simply press the power button and hold for 3 seconds.

Indicator Light

RED LIGHT: Standby mode

BLUE LIGHT: Heating mode

FLASHING BLUE LIGHT: The desired temperature is reached

*The timer will begin once the desired temperature is reached.

CLEANING AND MAINTENANCE

- Always switch off and unplug the unit when not in use.
- Make sure that the sous vide has completely cooled down before cleaning.

Skirt and Pump

- Turn the pump cap out of the locked position and pull out.
- The skirt and pump can be washed in a dishwasher or using soap and sponge.

Circulator

- When cleaning the heating coil, pump shaft and sensors, use dishwashing liquid, a soft toothbrush and rinse under running water.
- Do not wash the top part of the circulator and the main body with water.

TROUBLESHOOTING

Problem	Possible Cause and Solution
Humming noise	Under normal operation, it is normal for the sous vide to emit humming sounds.
Grinding noise	<p>The stainless steel skirt may be loose. Push the stainless steel skirt up into the guide groove, and turn to the right until you hear a click.</p> <p>It is also possible that the stirring shaft has been bent. If this is the case, unscrew the bottom pump disk and gently push the impeller until it is centered.</p>
Slurping noise	<p>The sous vide may have formed a water vortex similar to when you are draining a sink or a tub.</p> <p>Add more water or stir the water with a spoon.</p>
Gurgling and whooshing noise	<p>The pump is sucking in air.</p> <p>Add more water.</p>
Food damage	<p>The pump's water jet is cracking eggs or damaging fish fillets.</p> <p>Turn the pump outlet to face the container wall to temper the pump output flow.</p> <p>You may also put eggs in a bag to prevent them from being blown around.</p>
Not switching on	Check power plug and breakers.
Low water level alarm	<p>The water level can be reduced due to water turbulence.</p> <p>Add more water.</p>
Temperature reading does not match external thermometer	<p>Sous vide circulators are calibrated to a scientific platinum primary standard. This means that the temperature reading from a sous vide is more accurate than store bought thermometers.</p>
Lights in the house slightly flicker when using the sous vide	This is normal as the sous vide is modulating power.
Error code EE1 appears	<p>This error code will appear under the ff. circumstances:</p> <ol style="list-style-type: none"> 1. No water in the tank. 2. Water is below minimum level. 3. The sous vide is encountering a short circuit.

PRODUCT SPECIFICATIONS

Model: CONSD12.0SSVATELC

Power Consumption: 800W

Voltage: 220~240V~50/60Hz

ATTENTION: If the power lead is damaged, it should be replaced by the manufacturer to avoid any danger. Contact Condura's customer service hotline for repairs.

Customer Care

We are committed to serve.

QUESTIONS ABOUT YOUR CONDURA SOUS VIDE

Please feel free to contact any of our customer care hotline*:

CUSTOMER SERVICE DEPARTMENT

GMA & LUZON Area

Address: 308 Sen. Gil Puyat Avenue, Makati City

Trunk Line: (02) 8 863 5555

TOLL FREE: 1800 10 888 8888

Mobile Number: +63 917 536 3030 (Globe) "SMS Only"
+63 947 996 2415 (Smart) "SMS Only"

Covered Region/Areas: National Capital Region (NCR), Ilocos Region (Region 1), Cordillera Administrative Region (CAR), Central Luzon (Region III), CALABARZON (Region IV-A), MIMAROPA except Romblon (Region IV-B), Bicol Region except Masbate (Region V)

Email Address: customercare@condura.com

CEBU Regional Office

Address: Dr. A Esperanza Building, A.C Cortes Ave. Mandaue City

Telefax No: 032 328 1416

Mobile Number: +63 947 996 2416
+63 921 222 0942

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Masbate, Central Visayas (Region VII), Eastern Visayas (Region VIII)

ILOILO Regional Office

Address: 109 Yulo Street, Brgy. Yulo-Arroyo, Iloilo City, Iloilo

Telefax No: 032 36 1121

Mobile Number: +63 947 996 2417
+63 999 925 5736

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Romblon, Western Visayas (Region VI)

CAGAYAN DE ORO Regional Office

Address: No. 102 CKY Center, Capistrano-Chavez Street, CDO City

Telefax No: 08822 721 905

Mobile Number: +63 947 996 2419
+63 939 253 5011

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Zamboanga Peninsula (Region IX), Northern Mindanao (Region X), Autonomous Region in Muslim Mindanao (ARMM) except Maguindanao, Agusan Del Norte, Surigao del Norte

DAVAO Regional Office

Address: 1C, Nand-Saling Building, Sobrecarey Street, Obrero, Davao City

Telefax No: 082 224 5040

Mobile Number: +63 947 996 2418
+63 922 294 1478

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Davao Region (Region XI), SOCCSKSARGEN (Region XIII), Agusan Del Sur, Surigao del Sur, Maguindanao

All contact information detailed above may change without prior notice.



CONCEPCION DURABLES INCORPORATED

CUSTOMER SERVICE DEPARTMENT

308 Sen. Gil Puyat Avenue, Makati City

Trunk Line: (02) 8 863 5555

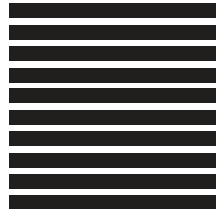
TOLL FREE: 1800 10 888 8888

**Mobile Nos.: 0917 536 3030 (Globe)
0947 996 2415 (Smart)**

PO BOX 211 COMMERCIAL CENTER

MAKATI CITY

**BUSINESS REPLY!
Permit No. 2416A!
NO STAMP NEEDED**



CONDURA

PRODUCT WARRANTY CERTIFICATE

IMPORTANT: PLEASE READ CAREFULLY

Concepcion Durables, Inc. ("CDI") warrants to the purchaser that this CONDURA SOUS VIDE will be free from defects in material and workmanship, and agrees to repair or replace any defective part or unit with a new or equivalent part or unit through any of its Authorized Service Centers if such defect is found to be manufacturer's error and in accordance with the terms of this warranty, subject to the following conditions:

1. COVERAGE OF WARRANTY

Applicable for Condura Sous Vide

2. WARRANTY PERIOD (from the date of original purchase)

System Parts and labor.....1 Year

CDI warrants this Sous Vide to the original purchaser/user to be free from defects in materials and workmanship under normal use.

CDI shall, at no cost to the original purchaser/user, repair or replace the unit or any of its parts that is found by CDI to be actually defective within the Warranty Period, with original or equivalent unit or parts, subject to the conditions and exclusions provided below.

3. LIMITATIONS

This warranty is not transferable, valid only in the Philippines. This warranty shall be void if the unit is:

- Improperly installed or mounted, or subjected to misuse, abuse, neglect, accident, alteration or abnormal voltage conditions
- Plugged into any device other than a suitable power supply outlet
- Serviced, opened, dismantled, disassembled, or reassembled by anyone other than a CDI accredited service center
- Damaged in transport or subjected to rough handling
- Damaged due to rodent, pest, or related infestation
- Damaged due to commercial use (stores, restaurants, other businesses, and non-household application)
- Damaged due to accidents, flood, fire, etc.

This warranty does not cover breakable parts and accessories, and any damages due to wear and tear.

The above warranties are given by CDI in lieu of any other warranties, express or implied. CDI and its vendors disclaim any implied warranty of merchantability or fitness for a particular purpose or any similar standard imposed by applicable legislation. CDI's responsibility to repair, replace or offer a refund for defective units, parts and related items is the sole and exclusive remedy provided for breach of these warranties.

MODEL NO. SERIAL NO.

NOTE: Keep this warranty card together with your Original Sales Invoice /Official Receipt as proof of purchase. If the date of purchase cannot be proven, warranty shall be based on CDI's Invoice to Dealer.



Fill out this warranty card completely and mail within 15 days from date of purchase. This will activate your warranty.



MODEL NO. SERIAL NO.
DEALER (Please indicate branch)
DATE OF PURCHASE **DEALER INVOICE NO.**
CUSTOMER NAME **EMAIL ADDRESS**
ADDRESS
TELEPHONE NO. MOBILE NO.



www.CONDURA.com