

CONDURA

**NO FROST INVERTER
TOP FREEZER**

CNF-198i, CNF-217i & CNF-268i



CONDURA
KAYANG-KAYA!

Welcome

Thank you for choosing a **Condura No Frost Inverter Refrigerator!**

To familiarize yourself with all its features, please take some time to read the instructions in this booklet for the proper and safe use of your refrigerator

Please keep this manual for reference and pass it on to any future owners

- 1 Safety Information
- 2 Parts and Features
- 3 Start Up
- 4 Temperature Control
- 5 Care and Maintenance
- 6 Storing Fresh Food
- 7 Troubleshooting
- 8 Customer Care

Safety information

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.


For the safety of life and property keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.

Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are aged from 8 years and above and supervised.
- Keep all packaging well away from children. There is risk of suffocation.
- If you are discarding the appliance pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent playing children to suffer electric shock or to close themselves into it.
- If this appliance featuring magnetic door seals is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make that spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.


General safety


 **WARNING!** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

 **WARNING!** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.


 **WARNING!** Do not damage the refrigerant circuit.


Safety information

 **WARNING!** Do not use other electrical appliances (such as ice cream makers) inside of refrigerating appliances, unless they are approved for this purpose by the manufacture.

 **WARNING!** Do not touch the light bulb if it has been on for a long period of time because it could be very hot.¹⁾

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- The refrigerant isobutane (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.
- During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.
 - avoid open flames and sources of ignition
 - thoroughly ventilate the room in which the appliance is situated
- It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire and/or electric shock.
- This appliance is intended to be used in household and similar applications such as
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses and by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - catering and similar non-retail applications.

 **WARNING!** Any electrical components (plug, power cord, compressor and etc.) must be replaced by a certified service agent or qualified service personnel.


 **WARNING!** The light bulb supplied with this appliance is a “special use lamp bulb” usable only with the appliance supplied. This “special use lamp” is not usable for domestic lighting.¹⁾


- Power cord must not be lengthened.
- Make sure that the power plug is not squashed or damaged by the back of the appliance. A squashed or damaged power plug may overheat and cause a fire.
- Make sure that you can come to the mains plug of the appliance.
- Do not pull the mains cable.

1) If there is a light in the compartment.

Safety information

- If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
- You must not operate the appliance without the lamp.
- This appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if you hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Avoid prolonged exposure of the appliance to direct sunlight.

 **WARNING!** When positioning the appliance, ensure the supply cord is not trapped or damaged.

 **WARNING!** Do not locate the multiple portable socket-outlets or portable power supplies at the rear of the appliance.

Daily use

- Do not put hot on the plastic parts in the appliance.
- Do not place food products directly against the rear wall.
- Frozen food must not be re-frozen once it has been thawed out.¹⁾
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.¹⁾
- Appliance's manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.¹⁾
- Ice lollies can cause frost burns if consumed straight from the appliance.¹⁾

Care and cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.¹⁾
- Regularly examine the drain in the refrigerator for defrosted water. If necessary, clean the drain. If the drain is blocked, water will collect in the bottom of the appliance.²⁾

1) If there is a freezer compartment.

2) If there is a fresh-food storage compartment.

Safety information

Installation

Important! For electrical connection carefully follow the instructions given in specific paragraphs.

- Unpack the appliance and check if there are damages on it. Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In that case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation follow the instructions relevant to installation.
- Wherever possible the spacers of the product should be against a wall to avoid touching or catching warm parts (compressor, condenser) to prevent possible burn.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

Service



- Any electrical work required to do the servicing of the appliance should be carried out by a qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.


Energy saving

- Don't put hot food in the appliance;
- Don't pack food close together as this prevents air circulating;
- Make sure food don't touch the back of the compartment(s);
- If electricity goes off, don't open the door(s);
- Don't open the door(s) frequently;
- Don't keep the door(s) open for too long time;
- Don't set the thermostat on exceeding cold temperatures;
- Some accessories, such as drawers, can be removed to get larger storage volume and lower energy consumption.

Safety information

Environment Protection

 This appliance does not contain gasses which could damage the ozone layer, in either its refrigerant circuit or insulation materials. The appliance shall not be discarded together with the urban refuse and rubbish. The insulation foam contains flammable gases: the appliance shall be disposed according to the appliance regulations to obtain from your local authorities. Avoid damaging the cooling unit, especially the heat exchanger. The materials used on this appliance marked by the symbol  are recyclable.

 The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

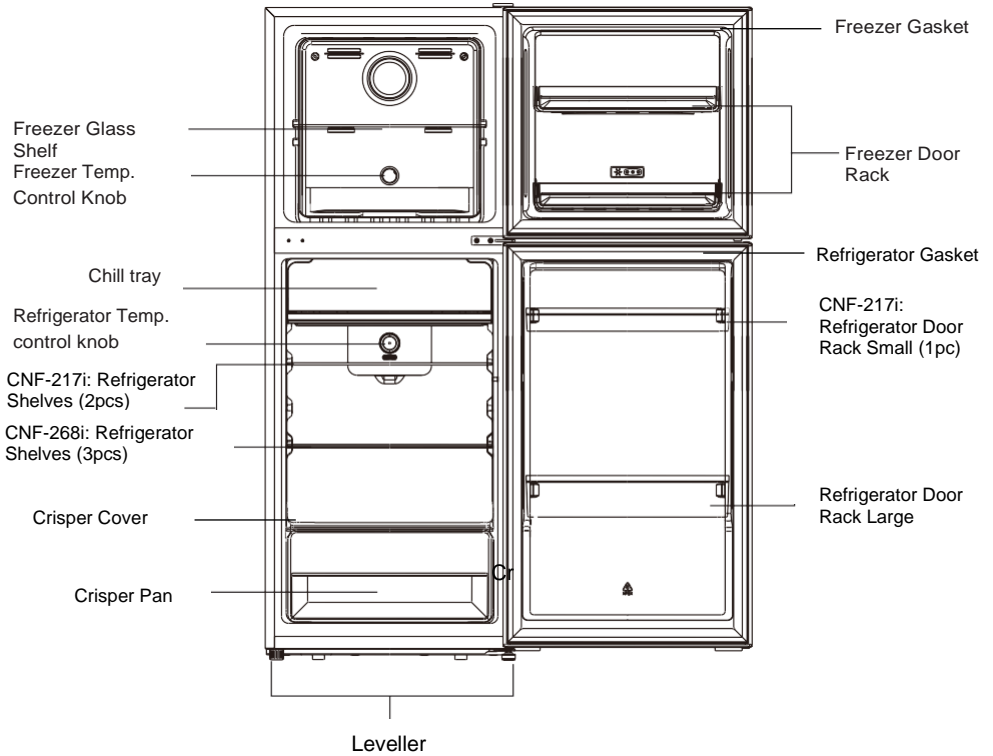
Packaging materials

The materials with the symbol are recyclable. Dispose the packaging in a suitable collection containers to recycle it.

Disposal of the appliance

1. Disconnect the mains plug from the mains socket.
2. Cut off the mains cable and discard it.

Parts and Features



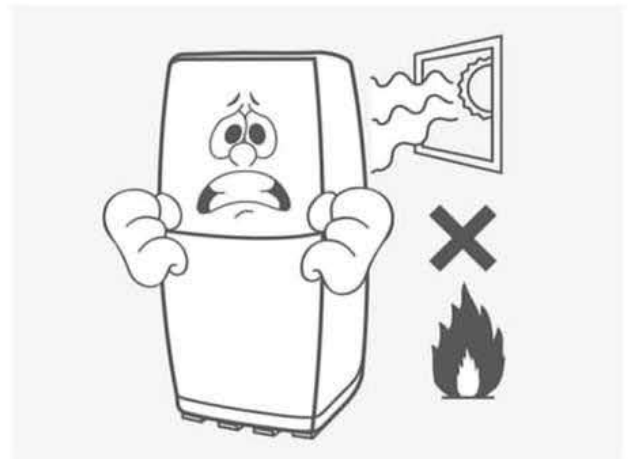
Description	CNF-217i	CNF-268i
Gross Volume (L/cu. ft.)	217 / 8.0	267 / 9.4
Net Volume (L/cu. ft.)	197 / 7.0	247 / 8.7
Freezer Volume (L/cu. ft.)	52 / 1.8	52 / 1.8
Refrigerator Volume (L/cu. ft.)	145 / 5.1	195 / 6.9
Unit Dimension WxDxH (mm)	545 x 555 x 1426	545 x 555 x 1668
Voltage (V) / Cycle (Hz)	230 / 60	230 / 60
Defrosting System	Automatic	Automatic

Actual design and location of accessories may vary depending on model.
Specification and features are subject to change without prior notice.

Start-Up

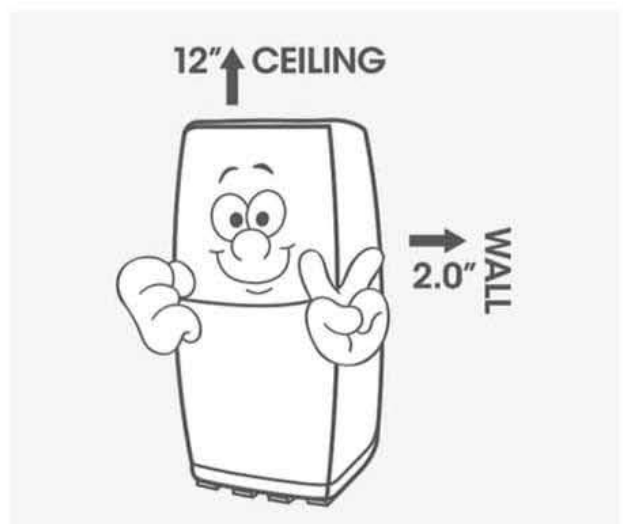
Place refrigerator on a firm & flat surface, away from direct sunlight & heat sources (like an oven or stove).

CAUTION or WARNING:
Install the unit in a well ventilated location.



Leave at least two inches of space between ref and wall, and 12 inches of space between ref and ceiling or overhead cabinet.

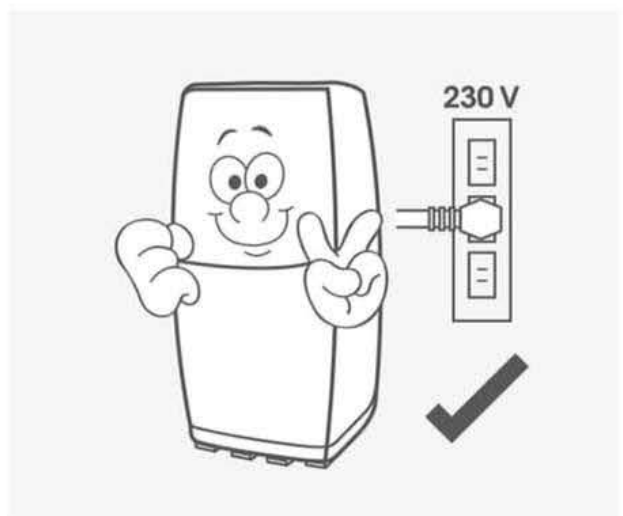
Let the motor oil settle down for six hours before plugging your Refrigerator.



Plug your refrigerator directly to a 230V wall outlet. Avoid using extension cord.

Set both control knob to NORMAL. Allow your refrigerator to cool for four (4) hours before loading food and beverage items.

Adjust the temperature to the appropriate setting for efficient cooling performance.



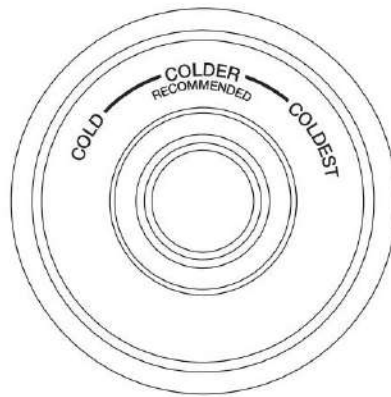
DO NOT USE EXTENSION CORD.

Temperature Control

Using the Control Panel

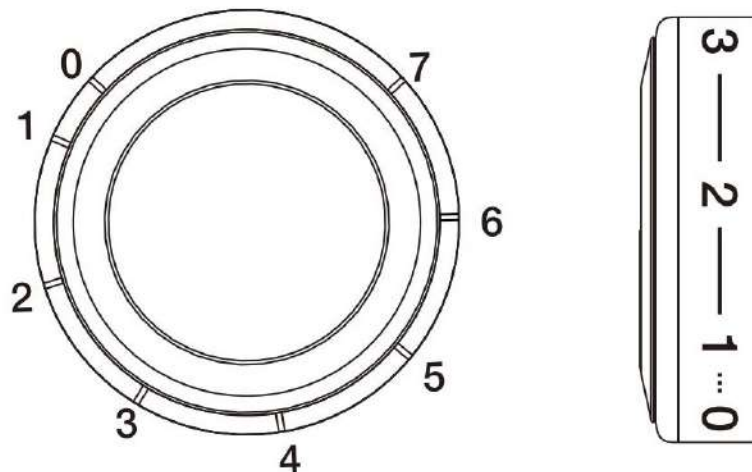
Freezer compartment Temperature Setting

- Plug on your appliance. The internal temperature is controlled by a sensor. There are 3 settings: COLD, COLDER and COLDEST.
- The appliance may not operate at the correct temperature if it is in a particularly hot or if you open the door often.



Fridge compartment Temperature Setting

- Plug on your appliance. The internal temperature is controlled by a sensor. There are 8 settings: 0,1,2,3,4,5,6,7. 1 is warmest setting and 7 is coldest setting,0 is off.
- The appliance may not operate at the correct temperature if it is in a particularly hot or if you open the door often.
- Neither fridge or freezer compartment works when the setting is OFF.



Care and Maintenance

REFRIGERATOR CLEANING

Proper use of your No Frost Refrigerator Inverter ensures that it functions at an optimal level. Regularly cleaning your refrigerator will keep it in top working condition.

UNPLUG your Condura NoFrost Inverter Refrigerator. Remove all contents, including racks and shelves.

CLEAN the racks, shelves, gasket, interior and exterior of your refrigerator using a clean damp cloth. Wipe it dry.

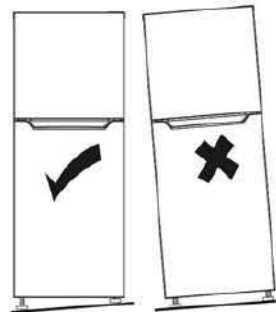
PLUG your refrigerator directly to a 230V wall outlet. Set the control knob to NORMAL and allow your refrigerator to cool for three (3) to four (4) hours before loading food and beverage items.

WARNING – Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer (IEC 60335-2-24)



USING THE LEVELLERS

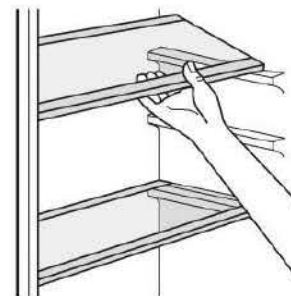
It is important to keep your refrigerator standing firm on a level surface to eliminate vibration and unnecessary noises during operation. Adjust the levellers found in both sides of your refrigerator to ensure its stability.



Accessories

Movable shelves

The walls of the refrigerator are equipped with a series of runners so that the shelves can be positioned as desired.

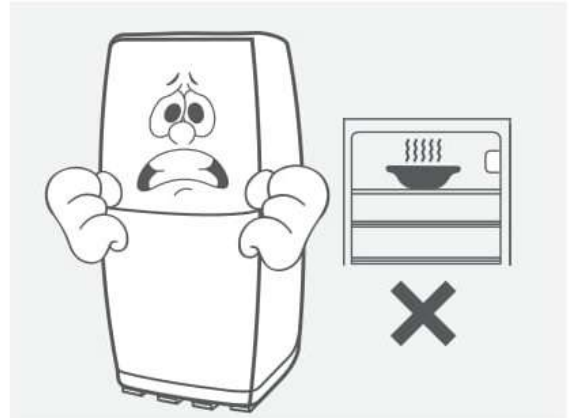


LED LIGHT REPLACEMENT

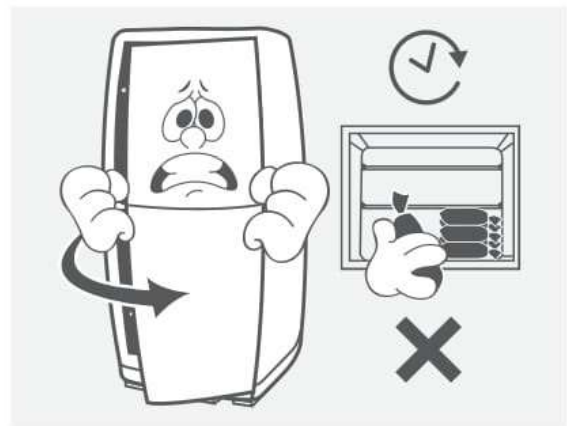
It is recommended to have our service technicians to do the light replacement. Call our customer care hotlines for further assistance.

Storing Fresh Food

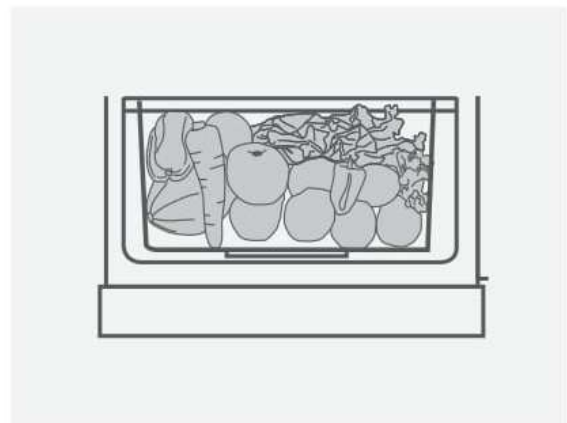
Allow warm food or hot beverages to cool down to room temperature before storing it in your refrigerator. Put frozen food and beverage items in the fridge compartments to thaw.



Do not keep the ref or freezer door open for too long when putting in or taking out food or beverage items.



Wash and rinse fruits and vegetables to prolong freshness. Dry before storing in the crisper pan.



A large amount or load of stored food and beverage items will lower the cooling efficiency of your refrigerator. On the other hand, minimizing unnecessary opening of doors will help the unit to function efficiently.



Troubleshooting



Caution! Before troubleshooting, disconnect the power supply. Only a qualified electrician or competent person must do the troubleshooting that is not in this manual.

Important! There will be some sound/noise during normal operation (compressor or refrigerant circulation).

Problem	Possible cause	Solution
Appliance does not work	Mains plug is not plugged in or is loose	Insert mains plug.
	Fuse has blown or is defective	Check fuse, replace if necessary.
	Socket is defective	Mains malfunctions are to be corrected by an electrician.
Appliance freezes or cools too much	Temperature is set too cold	Turn the temperature regulator to a warmer setting temporarily.
The food is not frozen enough.	Temperature is not properly adjusted.	Please look in the initial Temperature Setting section.
	Door was open for an extended period.	Open the door only as long as necessary.
	A large quantity of warm food was placed in the appliance within the last 24 hours.	Turn the temperature regulation to a colder setting temporarily.
	The appliance is near a heat source.	Please look in the installation location section.
Heavy build up of frost on the door seal.	Door seal is not air tight.	Carefully warm the leaking sections of the door seal with a hair dryer (on a cool setting). At the same time shape the warmed door seal by hand such that it sits correctly.
Unusual noises	Appliance is not level.	Re-adjust the feet.
	The appliance is touching the wall or other objects.	Move the appliance slightly.
	A component, e.g. a pipe, on the rear of the appliance is touching another part of the appliance or the wall.	If necessary, carefully bend the component out of the way.

If problem still occurs after checking all items above, please call our “

Customer Care Hotlines” :

Trunkline : **02 8 863 5555**

TOLL FREE : **1800 10 888 8888**

Globe: **+63 917 536 3030**

Smart: **+63 947 996 2415**

***Numbers are subject to change without prior notice**

Please prepare the following information to be relayed to the Customer Care Representative who will take your call:

- Customer ID No (if already previously assigned one)
- Customer Name
- Address (House No., Block / Lot, Street, Subdivision, Barangay, City and Nearest Landmarks)
- Model & Serial No of your refrigerator (found on the sticker inside ref)
- Dealer Branch (where the unit was purchased)
- Date of purchase (according to sales invoice / receipt)
- Complaint or problem encounter

You may also scan the provided QR code to book a service



Scan QR code for service needs

CONDURA
KAYANG-KAYA!

www.condura.com

CONDURA

PRODUCT WARRANTY CERTIFICATE

IMPORTANT: PLEASE READ CAREFULLY

Concepcion Durables, Inc. (CDI) warrants the purchaser that this **CONDURA NO FROST INVERTER REFRIGERATOR** will be free from defective material and workmanship and agrees to repair or, at its discretion, replace any defective material with a new or equivalent part through any of its Authorized Service Centers only if found to be manufacturer's defect and in accordance with the terms of this warranty, subject to the following conditions:

1. COVERAGE OF WARRANTY

The Condura No Frost Inverter Warranty is applied to Refrigerators used for household purposes only.

2. WARRANTY PERIOD (from the date of original purchase)

CONDURA	WARRANTY
2 years.....	INVERTER BOARD
1 year.....	SYSTEM PARTS & LABOR (Refrigerant, Filter Drier, Fan Motor, & LED Lamp)
10 years.....	COMPRESSOR (Motor only, EXCLUDES system parts & labor)
NO WARRANTY	Glass Shelves, Crisper Glass Cover, Power Cord, Plastic Parts (bottle racks, crisper pan & rubber gasket)

There will be corresponding charges for labor and replacement parts after the warranty period.

3. LIMITATIONS

This warranty is not transferable, valid only in the Philippines, and does not apply to damage(s) due to fire, improper use or punctured, force majeure (typhoon, flood, lightning, earthquake, etc.), use with voltage beyond the allowable range of 198V to 242V, or failure to follow operating instructions provided in the manual. If the serial number is removed or defaced, or if the unit has been tampered with, altered or in any way repaired, serviced, or worked on by anyone other than a duly authorized representative or Service Center, this warranty is considered null and void. CDI offers this warranty as the only remedy available to the original purchaser for any defect that may arise within the warranty period. Correction of defects shall be considered as complete fulfillment of liabilities and responsibilities of CDI to the original purchaser. In no event shall CDI be held responsible for any damage or consequence that may arise as a result of using this Condura product.

MODEL NO.

SERIAL NO.

NOTE: Keep this warranty card together with your Original Sales Invoice/Official Receipt as proof of purchase. If the date of purchase cannot be proven, warranty shall be based on CDI's Invoice to Dealer.



Fill out this warranty card completely and mail within 15 days from date of purchase. This will activate your warranty.

CONDURA

MODEL NO. SERIAL NO.

DEALER (Please indicate branch)

DATE OF PURCHASE DEALER INVOICE NO.

CUSTOMER NAME EMAIL ADDRESS

ADDRESS

TELEPHONE NO. MOBILE NO.

I consent to the collection, processing and use by Concepcion Durables, Inc. (CDI) of the data above for the purposes identified in its Data Privacy Notice published in its website (www.condura.com), which is deemed incorporated into this Warranty Card.

Customer Care

CONCEPCION DURABLES INCORPORATED

Trunk Line 02 8 863 5555
Globe 0917 536 3030
Smart 0947 996 2415

CUSTOMER SERVICE DEPARTMENT

GMA & LUZON Area

Address: 308 Sen. Gil Puyat Avenue, Makati City
Trunk Line: 02 8 863 5555
TOLL FREE: 1800 10 888 8888
Mobile Number: +63 917 536 3030 (Globe) "SMS Only"
+63 947 996 2415 (Smart) "SMS Only"

Covered Region/Areas: National Capital Region (NCR), Ilocos Region (Region I), Cordillera Administrative Region (CAR), Central Luzon (Region III), CALABARZON (Region IV-A), MIMAROPA except Romblon (Region IV-B), Bicol Region except Masbate (Region V)

Email Address: customercare@condura.com

CEBU Regional Office

Address: Dr. A Esperanza Building, A.C Cortes Ave. Mandaue City
Telefax No: 032 328 1416 / 032 347 3380
Mobile Number: +63 947 996 2416
+63 921 222 0942

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Masbate, Central Visayas (Region VII), Eastern Visayas (Region VIII)

ILOILO Regional Office

Address: 109 Yulo Street, Brgy. Yulo-Arroyo, Iloilo City, Iloilo
Telefax No: 033 336 1121
Mobile Number: +63 947 996 2417
+63 999 925 5736

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Romblon, Western Visayas (Region VI)

CAGAYAN DE ORO Regional Office

Address: No. 102 CKY Center, Capistrano-Chavez Street, CDO City
Telefax No: 088 881 0615
Mobile Number: +63 947 996 2419
+63 939 253 5011

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Zamboanga Peninsula (Region IX), Northern Mindanao (Region X), Autonomous Region in Muslim Mindanao (ARMM) except Maguindanao, Agusan del Norte, Surigao del Norte

DAVAO Regional Office

Address: 1C, Nand-Saling Building, Sobrecarey Street, Obrero, Davao City
Telefax No: 082 291 7276
Mobile Number: +63 947 996 2418
+63 922 294 1478

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Davao Region (Region XI), SOCCSKSARGEN (Region XII), Agusan del Sur, Surigao del Sur, Maguindanao

*All contact information detailed above may change without prior notice.



CONCEPCION DURABLES INCORPORATED CUSTOMER SERVICE DEPARTMENT

308 Sen. Gil Puyat Avenue, Makati City
Trunk Line 02 8 863 5555
Globe 0917 536 3030
Smart 0947 996 2415

**PO BOX 211 COMMERCIAL CENTER
MAKATI CITY**

**BUSINESS REPLY !
Permit No. 2416A!
NO STAMP NEEDED**

