

# CONDURA

## NO FROST INVERTER SIDE BY SIDE

CSS-632i



**CONDURA**  
**KAYANG-KAYA!**



# Welcome

---

Thank you for choosing a Condura No Frost Inverter Refrigerator!

To familiarize yourself with all its features, please take some time to read the instructions in this booklet for the proper and safe use of your refrigerator.

Please keep this manual for reference and pass it on to any future owners

- 1 Safety Information**
- 2 Overview**
- 3 Installation**
- 4 Daily Use**
- 5 Customer Care**

## **Safety information**

---

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

For the safety of life and property keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.

### **Children and vulnerable people safety**

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged from 3 to 8 years are allowed to load and unload this appliance.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are aged from 8 years and above and supervised.
- Keep all packaging well away from children. There is risk of suffocation.

## **Safety information**

---

- If you are discarding the appliance pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent playing children to suffer electric shock or to close themselves into it.
- If this appliance featuring magnetic door seals is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make that spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

### **General safety**

 **WARNING!** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

 **WARNING!** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

 **WARNING!** Do not damage the refrigerant circuit.

 **WARNING!** Do not use other electrical appliances (such as ice cream makers) inside of refrigerating appliances, unless they are approved for this purpose by the manufacture.

 **WARNING!** Do not touch the light bulb if it has been on for a long period of time because it could be very hot.<sup>1)</sup>

1) If there is a light in the compartment.

## **Safety information**

---

 **WARNING!** When positioning the appliance, ensure the supply cord is not trapped or damaged.

 **WARNING!** Do not locate multiple portable socket-outlets or portable power suppliers at the rear of the appliance.

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- The refrigerant isobutane (R-600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.
- During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.
  - avoid open flames and sources of ignition
  - thoroughly ventilate the room in which the appliance is situated
- It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire and/or electric shock.
- This appliance is intended to be used in household and similar applications such as
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses and by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - catering and similar non-retail applications.

## **Safety information**

---

 **WARNING!** Any electrical components (plug, power cord, compressor and etc.) must be replaced by a certified service agent or qualified service personnel.

 **WARNING!** The light bulb supplied with this appliance is a “special use lamp bulb” usable only with the appliance supplied. This “special use lamp” is not usable for domestic lighting.<sup>1)</sup>

- Power cord must not be lengthened.
- Make sure that the power plug is not squashed or damaged by the back of the appliance. A squashed or damaged power plug may overheat and cause a fire.
- Make sure that you can come to the mains plug of the appliance.
- Do not pull the mains cable.
- If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
- You must not operate the appliance without the lamp.
- This appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if you hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Avoid prolonged exposure of the appliance to direct sunlight.

### **Daily use**

- Do not put hot on the plastic parts in the appliance.
- Do not place food products directly against the rear wall.

1) If there is a light in the compartment.

## Safety information

---

- Frozen food must not be re-frozen once it has been thawed out. <sup>1)</sup>
- Store pre-packed frozen food in accordance with the frozen food manufacturer's instructions. <sup>1)</sup>
- Appliance's manufacturer's storage recommendations should be strictly adhered to. Refer to relevant instructions.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance. <sup>1)</sup>
- Ice lollies can cause frost burns if consumed straight from the appliance. <sup>1)</sup>
- To avoid contamination of food, please respect the following instructions
- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48h; flush the water system connected to a water supply if water has not been drawn for 5 days.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments (if they are presented in the appliance) are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes.

<sup>1)</sup> If there is a freezer compartment.

<sup>2)</sup> If there is a fresh-food storage compartment.



## Safety information

---

- One-, two- and three -star compartments (if they are presented in the appliance) are not suitable for the freezing of fresh food.
- If the appliance is left empty for long periods, switch off, defrost, clean, dry and leave the door open to prevent mould developing within the appliance.

## Care and cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.<sup>1)</sup>
- Regularly examine the drain in the refrigerator for defrosted water. If necessary, clean the drain.  
If the drain is blocked, water will collect in the bottom of the appliance.<sup>2)</sup>

## Installation

**Important!** For electrical connection carefully follow the instructions given in specific paragraphs.

- Unpack the appliance and check if there are damages on it. Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In that case retain packing.

1) If there is a freezer compartment.

2) If there is a fresh-food storage compartment.

## **Safety information**

---

- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation follow the instructions relevant to installation.
- Wherever possible the spacers of the product should be against a wall to avoid touching or catching warm parts (compressor, con-denser) to prevent possible burn.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

## **Service**

- Any electrical work required to do the servicing of the appliance should be carried out by a qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.

## **Energy saving**

- Don't put hot food in the appliance;
- Don't pack food close together as this prevents air circulating;
- Make sure food don't touch the back of the compartment(s);

## Safety information

---

- If electricity goes off, don't open the door(s);
- Don't open the door(s) frequently;
- Don't keep the door(s) open for too long time;
- Don't set the thermostat on exceeding cold temperatures;
- All accessories, such as drawers, shelves balconies, should be kept there for lower energy consumption.

## Environment Protection

 This appliance does not contain gasses which could damage the ozone layer, in either its refrigerant circuit or insulation materials. The appliance shall not be discarded together with the urban refuse and rubbish. The insulation foam contains flammable gases: the appliance shall be disposed according to the appliance regulations to obtain from your local authorities. Avoid damaging the cooling unit, especially the heat exchanger. The materials used on this appliance marked by the symbol  are recyclable.

 The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health,

## **Safety information**

---

which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

### **Packaging materials**

The materials with the symbol are recyclable. Dispose the packaging in a suitable collection containers to recycle it.

### **Disposal of the appliance**

1. Disconnect the mains plug from the mains socket.
2. Cut off the mains cable and discard it.



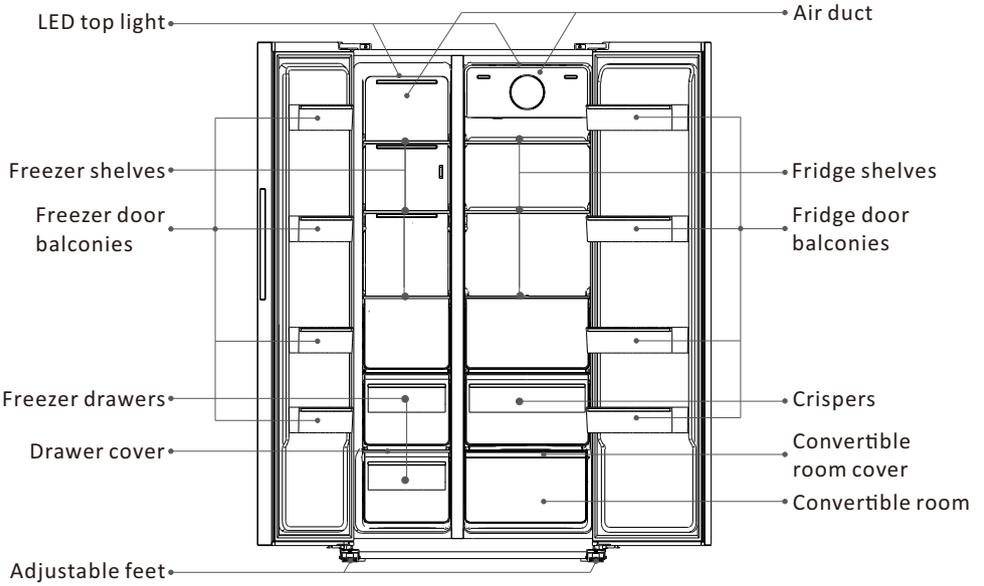
**WARNING!** During using, service and disposal the appliance, please pay attention to symbol similar as left side, which is located on rear of appliance (rear panel or compressor) and with yellow or orange color.

It's risk of fire warning symbol. There are flammable materials in refrigerant pipes and compressor.

Please be far away fire source during using, service and disposal.

# Overview

---



This illustration is only for hinting, the detail please check your appliance.

# Installation

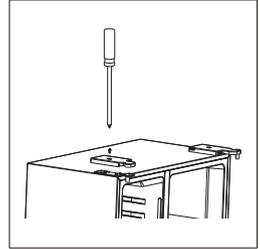
---

## Remove the doors

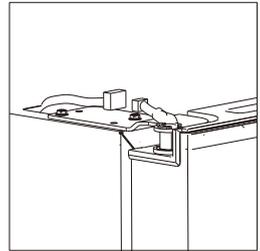
**Tool required:** Philips screwdriver, Flat bladed screwdriver.

- Ensure the unit is unplugged and empty.
- To take the door off, it is necessary to tilt the unit backwards. You should rest the unit on something solid so that it will not slip during the door removing process.
- All parts removed must be saved to do the reinstallation of the door.
- Do not lay the unit flat as this may damage the coolant system.
- It's better that 2 people handle the unit during assembly.

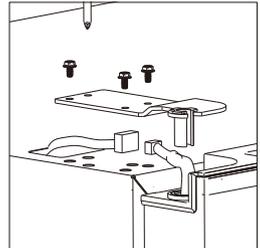
1. Unscrew hinge cover by Philips screwdriver.



2. Disconnect the harness.



3. Unscrew top hinge.



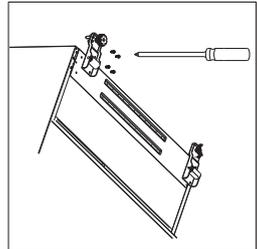
# Installation

---

4. Lift the door and place it on a soft pad. Then remove another door as same process.



5. Unscrew bottom hinges.

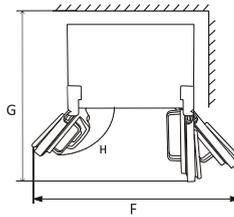
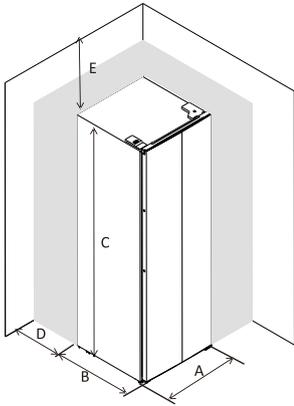


6. After the appliance is positioned, install the doors as reversed process.

# Installation

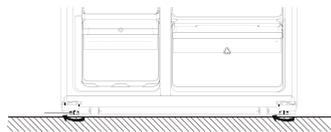
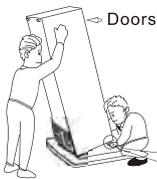
## Space Requirement

- Keep enough space of door open.
- Keep at least 50mm gap at two sides and back.



A	910
B	730
C	1770
D	min=50
E	min=50
F	1565
G	1220
H	140°

## Levelling the refrigerator



- Clockwise rotate feet to heighten them by hand.
- Anticlockwise rotate feet to lower them by hand.



# Installation

---

## Positioning

Install this appliance at a location where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

for refrigerating appliances with climate class:

- extended temperate: this refrigerating appliance is intended to be used at ambient temperatures ranging from 10 °C to 32 °C; (SN)
- temperate: this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 32 °C;(N)
- subtropical: this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 38 °C;(ST)
- tropical: this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 43 °C;(T)

## Location

The appliance should be installed well away from sources of heat such as radiators, boilers, direct sunlight etc. Ensure that air can circulate freely around the back of the cabinet. To ensure best performance, if the appliance is positioned below an overhanging wall unit, the minimum distance between the top of the cabinet and the wall unit must be at least 100 mm. Ideally, however, the appliance should not be positioned below overhanging wall units. Accurate leveling is ensured by one or more adjustable feet at the base of the cabinet.

This refrigerating appliance is not intended to be used as a built-in appliance;



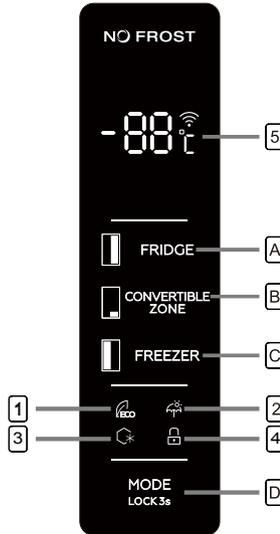
**Warning!** It must be possible to disconnect the appliance from the mains power supply; the plug must therefore be easily accessible after installation.

## Electrical connection

Before plugging in, ensure that the voltage and frequency shown on the rating plate correspond to your domestic power supply. The appliance must be earthed. The power supply cable plug is provided with a contact for this purpose.

# Daily Use

## Using the Control Panel



### Buttons

- A** Press to adjust temperature of fridge compartment (right side) from 2°C to 8°C and off (- -) cooling
- B** Press to adjust temperature of convertible zone from 5°C to -3°C and off (- -) cooling
- C** Press to adjust temperature of freezer compartment (left side) from -14°C to -22°C.
- D** Press to select running mode from **ECO, HOLIDAY, SUPER FREEZING** and **USER'S SETTING** (no symbol in display).  
Press **3 SEC.** button and hold for 3 seconds to lock other three buttons.  
Press it and hold for 3 second to unlock other three buttons.

### Display

#### **1** ECO mode

Press mode to choose ECO Mode, ECO icon keeps bright after 5 sec flashing.  
Temperature fix 6°C in fridge compartment and -16°C in freezer compartment under ECO Mode, "Freezer" & "Fridge" button in vain while ECO icon will flash three times in alarm. The temperature of convertible compartment can be adjusted freely by operating the convertible zone temp. setting.

Exit ECO Mode:  
Choose mode, exit ECO Mode after 5 sec, entering the selected mode.

#### **2** HOLIDAY mode

Press mode to choose Holiday Mode, the icon keeps bright after 5 sec flashing, entering holiday mode.  
Temperature fix 17°C in fridge compartment, "fridge" button in vain, while holiday icon will flash three times in alarm.

Temperature of freezer compartment and convertible compartment can be adjusted freely.

Exit Holiday Mode:  
Choose mode, exit Holiday Mode after 5 sec, entering the selected mode.

# Daily Use

---

## 3 SUPER FREEZING mode

Choose mode, the icon keeps bright after 5 sec flashing, entering Freezing Mode.

Freezing mode:

Temperature fix  $-25^{\circ}\text{C}$  in freezing compartment, "freezer" button in vain, while freezing icon will flash three times in alarm.

Temperature of fridge compartment and convertible compartment can be adjusted freely.

Exit Freezing Mode:

meeting below conditions.

-manually exit Freezing Mode.

-freezing period more than 50 hours.

## 4 LOCK, the symbol will light on if buttons are locked.

## 5 TEMPERATURE display, display the setting temperature of fridge zone/ convertible zone/ freezer zone.

### Door open alarm

When any door is left open or not closed completely for about 60 seconds, the appliance will sound an alarm. Close the fridge door then the alarm will stop.

If the door is not well closed, then the alarm will sound every 30 seconds until the doors are well closed.

If doors are open for 10 continuous minutes without closing, the internal LED light would be turned off automatically.

### Child safety lock

This function is designed to prevent children from operating the appliance.

- To activate the function, press and hold LOCK 3s for about 3 seconds. The lock indicator light



will illuminate indicating the safety lock function is activated.

- To deactivate the function, press and hold LOCK 3s for about 3 second. The unlock indicator light



will illuminate indicating the safety lock function is deactivated.

# Daily Use

## First use

### Cleaning the interior

Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and some neutral soap so as to remove the typical smell of a brand new product, then dry thoroughly.

**Important!** Do not use detergents or abrasive powders, as these will damage the finish.

## Daily use

Position different food in different compartments according to be below table

Refrigerator compartments	Type of food
Door or balconies of fridge compartment	<ul style="list-style-type: none"><li>• Foods with natural preservatives, such as jams,juices, drinks, condiments.</li><li>• Do not store perishable foods.</li></ul>
Crisper zone	<ul style="list-style-type: none"><li>• Fruits, herbs and vegetables should be placed separately in the crisper bin.</li><li>• Do not store bananas, onions, potatoes, garlic in the refrigerator.</li></ul>
Fridge shelf	<ul style="list-style-type: none"><li>• Dairy food,eggs,cakes,pasta,pizza</li><li>• Foods that do not need cooking,such as ready-to-eat foods, deli meats,leftovers.</li></ul>
Sanna wetting zone	<ul style="list-style-type: none"><li>• Locking humidity &amp; fresh. Prolong preservation time.</li><li>• Fresh fruit and vegetables,treasure food.</li></ul>
Covertible compartment	<ul style="list-style-type: none"><li>• 3°C~5°C: fresh fruit, vegetables.</li><li>• 0°C~2°C: drinks, beer, red wine, treasure.</li><li>• -3°C~-1°C: chilling foods for short-term storage, such as raw meat, fish, seafood, dumplings.</li></ul>
Freezer compartment	<ul style="list-style-type: none"><li>• Foods for long-term storage.</li><li>• Seafood, fish,meat,dumplings,forzen baked goods.</li></ul>

## Thawing

Deep-frozen or frozen food, prior to be used, can be thawed in the freezer compartment or at room temperature, depending on the time available for this operation.

Small pieces may even be cooked still frozen, directly from the freezer. In this case, cooking will take longer.

## Ice-cube

This appliance may be equipped with one or more ice-cube to produce ice.

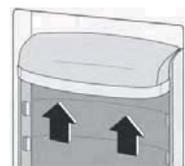
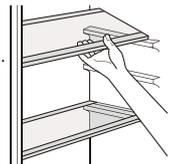
## Accessories

### Movable shelves

The walls of the refrigerator are equipped with a series of runners so that the shelves can be positioned as desired.

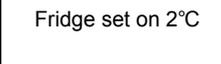
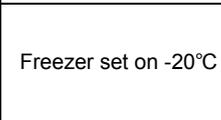
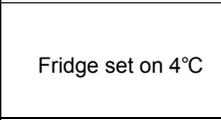
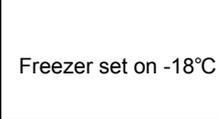
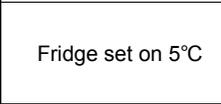
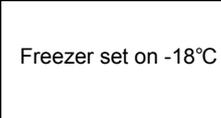
### Positioning the door balconies

To permit storage of food packages of various sizes, the door balconies can be placed at different heights. To make these adjustments proceed as follows: gradually pull the balcony in the direction of the arrows until it comes free, then reposition as required.



# Daily Use

## Temperature setting recommendation

Temperature Setting Recommendation	
Environment Temperature	Temperature Setting
Summer (Above 38°C)	
	
Normal	
	
Winter (Below 16°C)	
	

- Information above give users recommendation of temperature setting.
- Temperature of convertible zone setting depends on food leading.

## Impact on Food Storage

- Under Recommended setting, the best storage time of fridge is no more than 3 days.
- Under Recommended setting, the best storage time of freezer is no more than 1 month.
- The best storage time may reduce under other settings.

# Daily Use

## Helpful hints and tips

---

### Hints for freezing

To help you make the most of the freezing process, here are some important hints:

- the maximum quantity of food which can be frozen in 24 hrs. is shown on the rating plate;
- the freezing process takes 24 hours. No further food to be frozen should be added during this period;
- only freeze top quality, fresh and thoroughly cleaned, foodstuffs;
- prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible subsequently to thaw only the quantity required;
- wrap up the food in aluminium foil or polythene and make sure that the packages are airtight;
- do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter;
- lean foods store better and longer than fatty ones; salt reduces the storage life of food;
- water ices, if consumed immediately after removal from the freezer compartment, can possibly cause the skin to be freeze burnt;
- it is advisable to show the freezing in date on each individual pack to enable you removal from the freezer compartment, can possibly cause the skin to be freeze burnt;
- it is advisable to show the freezing in date on each individual pack to enable you to keep tab of the storage time.

### Hints for storage of frozen food

To obtain the best performance from this appliance, you should:

- Make sure that the commercially frozen foodstuffs were adequately stored by the retailer;
- Be sure that frozen foodstuffs are transferred from the food store to the freezer in the shortest possible time;
- Do not open the door frequently or leave it open longer than absolutely necessary;
- Once defrosted, food deteriorates rapidly and cannot be refrozen;
- Do not exceed the storage period indicated by the food manufacture.

### Hints for fresh food refrigeration

To obtain the best performance:

- Do not store warm food or evaporating liquids in the refrigerator
- Do cover or wrap the food, particularly if it has a strong flavour

### Hints for refrigeration

Useful hints:

- Make (all types): wrap in polythene bags and place on the glass shelves above the vegetable drawer.
- For safety, store in this way only one or two days at the most.
- Cooked foods, cold dishes, etc...: these should be covered and may be placed on any shelf.
- Fruit and vegetables: these should be thoroughly cleaned and placed in the special drawer(s) provided.
- butter and cheese: these should be placed in special airtight containers or wrapped in aluminium foil or polythene bags to exclude as much air as possible.
- Milk bottle: these should have a cap and should be stored in the balconies on the door.
- Bananas, potatoes, onions and garlic, if not packed, must not be kept in the fridge.

## Cleaning

For hygienic reasons the appliance interior, including interior accessories, should be cleaned regularly.



**Caution!** The appliance may not be connected to the mains during cleaning. Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains, or switch off or turn out the circuit breaker or fuse. Never clean the appliance with a steam cleaner. Moisture could accumulate in electrical components, danger of electrical shock! Hot vapors can lead to the damage of plastic parts. The appliance must be dry before it is placed back into service.

**Important!** Ethereal oils and organic solvents can attack plastic parts, e.g. lemon juice or the juice from orange peel, butyric acid, cleanser that contain acetic acid.

- Do not allow such substances to come into contact the appliance parts.
- Do not use any abrasive cleaners
- Remove the food from the freezer. Store them in a cool place, well covered.
- Switch the appliance off and remove the plug from the mains, or switch off or turn out the circuit breaker of fuse.
- Clean the appliance and the interior accessories with a cloth and lukewarm water. After cleaning wipe with fresh water and rub dry.
- After everything is dry place appliance back into service.

# Daily Use

## Troubleshooting



**Caution!** Before troubleshooting, disconnect the power supply. Only a qualified electrician of competent person must do the troubleshooting that is not in this manual.

**Important!** There are some sounds during normal use (compressor, refrigerant circulation).

Problem	Possible cause	Solution
Appliance dose not work	Mains plug is not plugged in or is loose	Insert mains plug.
	Fuse has blown or is defective	Check fuse, replace if necessary.
	Socket is defective	Mains malfunctions are to be corrected by an electrician.
Appliance freezes or cools too much	Temperature is set too cold or the appliance runs at <b>SUPER</b> modes.	Turn the temperature regulator to a warmer setting temporarily.
The food is not frozen enough.	Temperature is not properly adjusted.	Please look in the initial Temperature Setting section.
	Door was open for an extended period.	Open the door only as long as necessary.
	A large quantity of warm food was placed in the appliance within the last 24 hours.	Turn the temperature regulation to a colder setting temporarily.
	The appliance is near a heat source.	Please look in the installation location section.
Heavy build up of frost on the door seal.	Door seal is not air tight.	Carefully warm the leaking sections of the door seal with a hair dryer (on a cool setting). At the same time shape the warmed door seal by hand such that it sits correctly.
Unusual noises	Appliance is not level.	Re-adjust the feet.
	The appliance is touching the wall or other objects.	Move the appliance slightly.
	A component, e.g. a pipe, on the rear of the appliance is touching another part of the appliance or the wall.	If necessary, carefully bend the component out of the way.
Side panels are hot	It's normal. Heat exchange is in the side panels	Take gloves to touch side panels if need.

If the malfunction shows again, contact the Service Center.

These data are necessary to help you quickly and correctly. Write the necessary data here, refer to the rating plate.

## Daily Use

---

If problem still occurs after checking all items above, please call our “ Customer Care Hotlines” :

Trunkline : **02 8 863 5555**

TOLL FREE : **1800 10 888 8888**

Globe: **+63 917 536 3030**

Smart: **+63 947 996 2415**

**\*Numbers are subject to change without prior notice**

**Please prepare the following information to be relayed to the Customer Care Representative who will take your call:**

- Customer ID No (if already previously assigned one)
- Customer Name
- Address (House No., Block / Lot, Street, Subdivision, Barangay, City and Nearest Landmarks)
- Model & Serial No of your refrigerator (found on the sticker inside ref)
- Dealer Branch (where the unit was purchased)
- Date of purchase (according to sales invoice / receipt)
- Complaint or problem encounter

**You may also scan the provided QR code to book a service**



Scan QR code for service



# Customer Care

We are committed to serve.

Questions about your **Condura No Frost Inverter Refrigerator**? Please feel free to contact any of our customer care hotlines\*:

## CUSTOMER SERVICE DEPARTMENT

### GMA & LUZON Area

Address: 308 Sen. Gil Puyat Avenue, Makati City

Trunk Line: 02 8 863 5555

TOLL FREE: 1800 10 888 8888

Mobile Number: +63 917 536 3030 (Globe) "SMS Only"

+63 947 996 2415 (Smart) "SMS Only"

Covered Region/Areas: National Capital Region (NCR), Ilocos Region (Region I), Cordillera Administrative Region (CAR), Central Luzon (Region III), CALABARZON (Region IV-A), MIMAROPA except Romblon (Region IV-B), Bicol Region except Masbate (Region V)

Email Address: [customercare@condura.com](mailto:customercare@condura.com)

### CEBU Regional Office

Address: Dr. A Esperanza Building, A.C Cortes Ave. Mandaue City

Telefax No: 032 328 1416 / 032 347 3380

Mobile Number: +63 947 996 2416

+63 921 222 0942

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Masbate, Central Visayas (Region VII), Eastern Visayas (Region VIII)

### ILOILO Regional Office

Address: 109 Yulo Street, Brgy. Yulo-Arroyo, Iloilo City, Iloilo

Telefax No: 033 336 1121

Mobile Number: +63 947 996 2417

+63 999 925 5736

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Romblon, Western Visayas (Region VI)

### CAGAYAN DE ORO Regional Office

Address: No. 102 CKY Center, Capistrano-Chavez Street, CDO City

Telefax No: 088 881 0615

Mobile Number: +63 947 996 2419

+63 939 253 5011

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Zamboanga Peninsula (Region IX), Northern Mindanao (Region X), Autonomous Region in Muslim Mindanao (ARMM) except Maguindanao, Agusan del Norte, Surigao del Norte

### DAVAO Regional Office

Address: 1C, Nand-Saling Building, Sobrecarey Street, Obrero, Davao City

Telefax No: 082 291 7276

Mobile Number: +63 947 996 2418

+63 922 294 1478

TOLL FREE: 1800 10 888 8888

Covered Region/Area: Davao Region (Region XI), SOCCSKSARGEN (Region XII), Agusan del Sur, Surigao del Sur, Maguindanao

\*All contact information detailed above may change without prior notice.



## **CONCEPCION DURABLES INCORPORATED CUSTOMER SERVICE DEPARTMENT**

**308 Sen. Gil Puyat Avenue, Makati City**

**Trunk Line: 02 8 863 5555**

**TOLL FREE: 1800 10 888 8888**

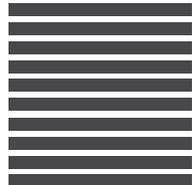
**Mobile Nos.: 0917 536 3030 (Globe)**

**0947 996 2415 (Smart)**

**PO BOX 211 COMMERCIAL CENTER**

**MAKATI CITY**

**BUSINESS REPLY!  
Permit No. 2416A!  
NO STAMP NEEDED**



# CONDURA

## PRODUCT WARRANTY CERTIFICATE

**IMPORTANT: PLEASE READ CAREFULLY**

Concepcion Durables, Inc. (CDI) warrants the purchaser that this CONDURA NO FROST INVERTER REFRIGERATOR will be free from defective material and workmanship and agrees to repair or, at its discretion, replace any defective material with a new or equivalent part through any of its Authorized Service Centers only if found to be manufacturer's defect and in accordance with the terms of this warranty, subject to the following conditions:

**1. COVERAGE OF WARRANTY**

The Condura No Frost Warranty is applied to Refrigerators used for household purposes only.

**2. WARRANTY PERIOD (from the date of original purchase)**

**CONDURA WARRANTY**

**1 year** .....

**10 years** .....

**2 years** .....

**NO WARRANTY** .....

**SYSTEM PARTS & LABOR** (Refrigerant, Filter Drier, Fan Motor, & LED Lamp)  
**COMPRESSOR** (Motor only, EXCLUDES system parts & labor)  
**INVERTER BOARD**  
 Glass Shelves, Crisper Glass Cover, Power Cord, Plastic Parts (bottle racks, crisper pan & rubber gasket)

There will be corresponding charges for labor and replacement parts after the warranty period.

**3. LIMITATIONS**

This warranty is not transferable, valid only in the Philippines, and does not apply to damage(s) due to fire, improper use or abuse (punctured), force majeure (typhoon, flood, lightning, earthquake, etc.), use with voltage beyond the allowable range of 198V to 242V, or failure to follow operating instructions provided in the manual. If the serial number is removed or defaced, or if the unit has been tampered with, altered or in any way repaired, serviced, or worked on by anyone other than a duly authorized representative or Service Center, this warranty is considered null and void. CDI offers this warranty as the only remedy available to the original purchaser for any defect that may arise within the warranty period. Correction of defects shall be considered as complete fulfillment of liabilities and responsibilities of CDI to the original purchaser. In no event shall CDI be held responsible for any damage or consequence that may arise as a result of using this Condura product.

**MODEL NO.** ..... **SERIAL NO.** .....

NOTE: Keep this warranty card together with your Original Sales Invoice/Official Receipt as proof of purchase. If the date of purchase cannot be proven, warranty shall be based on CDI's Invoice to Dealer.



Fill out this warranty card completely and mail within 15 days from date of purchase. This will activate your warranty.



**MODEL NO.** ..... **SERIAL NO.** .....

**DEALER (Please indicate branch)** .....

**DATE OF PURCHASE** ..... **DEALER INVOICE NO.** .....

**CUSTOMER NAME** ..... **EMAIL ADDRESS** .....

**ADDRESS** .....

**TELEPHONE NO.** ..... **MOBILE NO.** .....

I consent to the collection, processing and use by Concepcion Durables, Inc. (CDI) of the data above for the purposes identified in its Data Privacy Notice published in its website ([www.condura.com](http://www.condura.com)), which is deemed incorporated into this Warranty Card.



**CONCEPCION DURABLES INCORPORATED**

[www.facebook.com/ConduraPhilippines](https://www.facebook.com/ConduraPhilippines)

[www.condura.com](http://www.condura.com)

**CONDURA**  
***KAYANG-KAYA!***

**[www.condura.com](http://www.condura.com)**