

# CONDURA

## **NO FROST TOP FREEZER INVERTER REFRIGERATOR**

CTF77i, CTF88i, CTF98i, CTF107i



CONDURA

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## SAFETY INFORMATION (DO's and DONT's)

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Before operating the refrigerator, please read the following information in the owner's manual thoroughly and keep it for your reference. Failure to observe these safety guidelines could result in fire, electric shock, injuries, or damage to your refrigerator and/or other properties.

### CAUTION / WARNING:

-  This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
-  Do not use sharp objects or tools that may cause damage to the refrigerant circuit.
-  Do not use electrical appliances inside the food storage compartments of the appliance.
-  The LED Light must not be replaced by user! If the LED Light is damaged, it is highly recommended to have our authorized service personnel to do the replacement for you.
-  Do not use extension cord. The supply cord has a standard length, re-arrange the unit to a nearest outlet.
-  When positioning the appliance, ensure the supply cord is not trapped or damaged.
-  Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
-  This appliance is intended for household use and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses and by clients in hotels, motels and other residential type environments.
  - bed and breakfast type environments;
  - catering and similar non-retail applications

# SAFETY INFORMATION (DO's and DONT's)

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## A) POWER/SUPPLY CORD

- 1) Plug the unit properly into a wall outlet with its required voltage.
- 2) Please ensure a minimum clearance of 2" (inch) for air ventilation and to prevent damage to the supply cord.
- 3) When touching or cleaning the plug, make sure your hands and rug are dry.
- 4) Do not plug the refrigerator into a loose socket. There will be a risk of electric shock or fire.

## B) STORAGE AND HANDLING

- 1) Storing hazardous materials, such as ether and benzyne, can cause explosions.
- 2) DO NOT store bottled drinks in the freezer.
- 3) DO NOT touch the freezer's inner wall with wet hands to avoid frost bites.
- 4) Avoid water contact in areas near the temperature control knob to prevent shock hazards.

## C) DISPOSAL

Please contact local authorities in regard to the safe disposal of this product. Ensure that none of the pipes on the back of the product are damaged prior to disposal.

### WARNING:

**The refrigerant of this No Frost Top Mount Inverter cooling system contains R600a refrigerant.**

The gas is flammable. Therefore, pay attention to not damaging the cooling system and piping during usage and transportation. In the event of damage, keep your product away from potential fire sources that may cause fire.

### **For Maintenance / Service:**

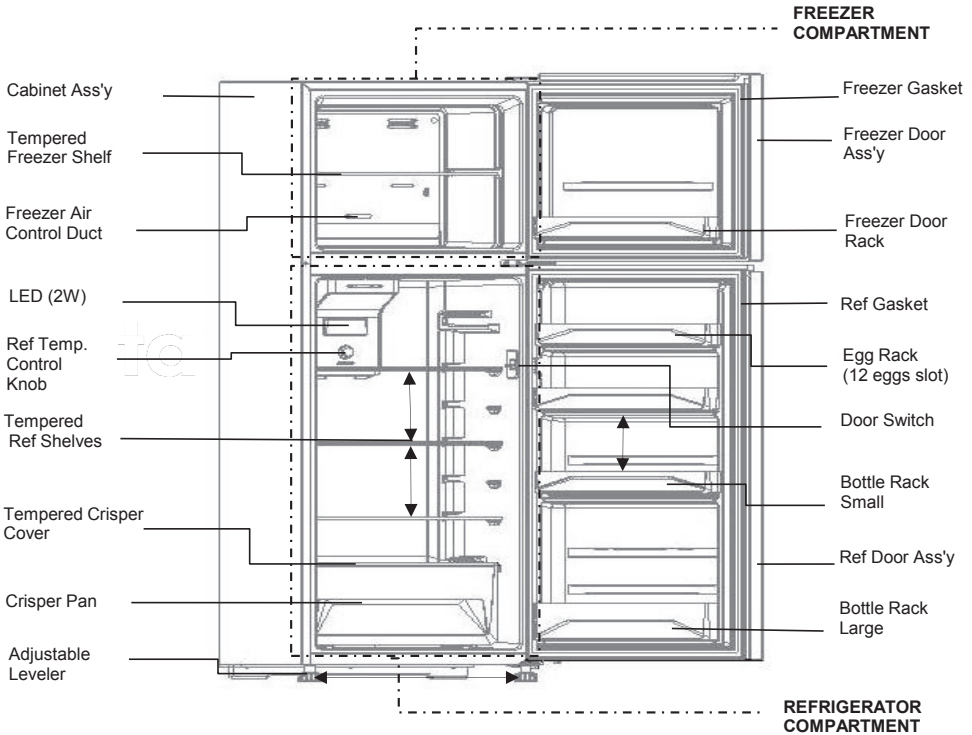
Call Customer Hotline / Trunkline:

#88635555

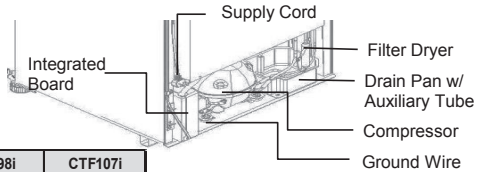
### **Instructions for replacement of supply cord:**

If the supply cord is damaged, it must be replaced by the manufacturer, authorized service personnel in order to avoid a hazard.

# PRODUCT PARTS IDENTIFICATION



(Product View at the Back)



Parts Description	CTF77i	CTF88i	CTF98i	CTF107i
Tempered Shelf - Freezer	1	1	1	1
Tempered Shelves - Refrigerator	2	2	2	3
Bottle Rack Small	2	3	3	4
Bottle Rack Large	1	1	1	1
Egg Tray	1	1	1	1
Ice Tray	1	1	1	1
Crisper Pan (pc / L)	1/ 16 L	1/ 16 L	1/ 16 L	1/ 16 L
Adjustable Leveler	2	2	2	2
Ground Wire	1	1	1	1
Gross Volume (Liters)	249	248	278	304
Net Volume (Liters)	201	231	260	287
Freezer Volume (Liters)	54	63		
Refrigerator Volume (Liters)	147	168	197	224
Unit Dimension WxDxH (mm)	570x555x1415	570x610x1415	570x610x1535	570x610x1645
Refrigerant	R600a			
Color Code	MIDNIGHT SLATE GRAY			
Voltage (V) Cycle (Hz)	220-240 / 60			
Defrosting System	Automatic / No Frost			

## PRODUCT FEATURES:

- With High or Low Voltage Protection - the main supply will cut-off (trip), which results in protecting the refrigerator, if they reach a certain voltage and wait for 5 minutes before turning "ON".
- There is a conformal coating on the integrated board and RTV glue to protect the board from insects and pests inside the IB Box.
- LED Lighting 2 Watts - provide bright lighting that enhances visibility and improves safety.
- Drain Pan with auxiliary tube - the defrosted water from the fin-tube assembly will evaporate automatically.

The actual design and location of accessories may vary depending on the model. Specifications and features are subject to change without prior notice.

# START-UP OPERATION

**Congratulations! and thank you** for your purchase.

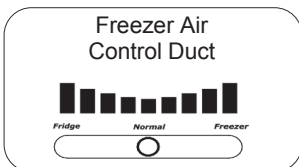
- Install the unit in a well-ventilated location.
- The start-up of the unit (compressor) will be after 3 minutes.
- Leave at least 2 inches of space between ref and wall and 12 inches of space between ref and ceiling or overhead cabinet.
- Upon delivery, let the motor oil settle down for 3-4 hours before plugging in the product.
- Plug the product directly to a wall outlet (220-240V) and set the temperature control knob to Setting No. 4.
- To compensate for floor unevenness, adjust clockwise or counterclockwise the leveler located on the lower front corners of your refrigerator. It is recommended that the unit be slightly tilted backward to allow defrosting water to flow inward during defrosting.
- For safety reasons, it is advisable to ground the unit by connecting the ground wire provided at the back of the unit.

## ⚠ CAUTION / WARNING:

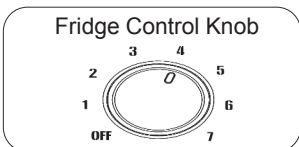
- Place refrigerator on a firm and flat surface.
- Do not place the product near direct sunlight or heat sources.
- Do not use extension cord.

# TEMPERATURE CONTROL SETTING GUIDE

The **Condura NO FROST Inverter Refrigerator** has one control knob and one Freezer Air Control. Adjusting the temperature control setting in the refrigerator compartment affects the temperature in both the freezer and refrigerator sections.



FREEZER COMPARTMENT:	
"Fridge"	Larger volume of cold air flows to the fridge compartment.
"Normal"	Equal distribution of cold air in both compartments
"Freezer"	Larger volume of cold air will circulate in the freezer compartment



FRIDGE / REF COMPARTMENT:	
"2" (Min)	For storing a minimal amount of food
"4" (Normal)	For storing a moderate amount of food
"7" (Max)	For storing a large amount of food and faster cooling

## IMPORTANT NOTE:

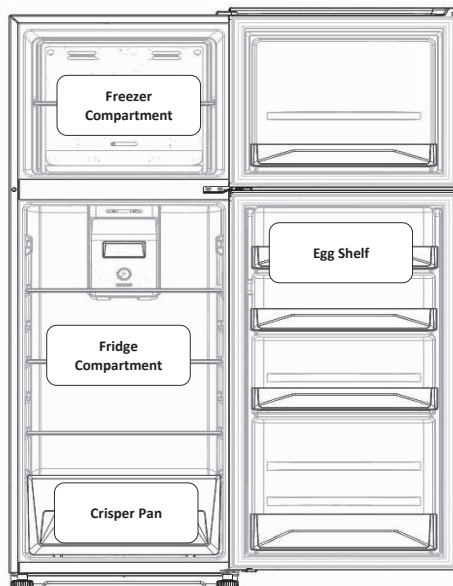
- Proper temperature management is essential for the optimal performance of your refrigerator. It is recommended to adjust the temperature based on the amount of food and beverage items stored in your refrigerator.
- For better reference of the temperature setting guide, please refer to the temperature setting guide sticker that is attached to the unit.

## FOOD STORAGE TIPS

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### Keeping Food Fresh:

- Allow warm food or hot beverages to cool down to room temperature before storing them in your refrigerator. Put frozen food and beverage items in the fridge compartments to thaw.
- Do not keep the fridge or freezer door open for too long when storing or taking out food or beverage items.
- Wash and rinse fruits and vegetables to prolong their freshness. Dry before storing in the crisper pan.
- It is recommended to put leftover and smelly foods in sealed containers to prevent from spreading unnecessary odor inside the compartment.
- It is recommended to minimize the frequency of the door opening when storing large amount of food and beverages to help maintain the optimum cooling performance.
- Store fruits and vegetables inside the crisper to preserve its freshness and avoid excess moisture.



## DEFROSTING

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The Condura No Frost Inverter Refrigerator is designed to automatically defrost completely. Defrosted water from the evaporator will collect in the drain pan, where the accumulated water evaporates with the help of auxiliary tube.

### WARNING:

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

# CLEANING, CARE AND MAINTENANCE

Simple ways to make your refrigerator last (almost) a lifetime.

## REFRIGERATOR CLEANING

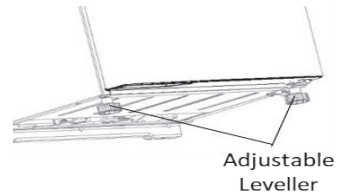
Proper use of the No Frost Refrigerator Inverter ensures that it functions at an optimal level. It is important to regularly clean your fridge, or at least give it a wipe down, because of the build-up of mold and spillage from various perishable items kept in the fridge.

- **UNPLUG** No frost refrigerator. Remove all contents, including racks and shelves.
- **CLEAN** the racks, shelves, gasket, interior, and exterior of the refrigerator using a clean, damp cloth. Wipe it dry.
- **PLUG** your refrigerator directly into a 230V wall outlet.
- **WIPE** inside and outside of the refrigerator until it is clean and dry.



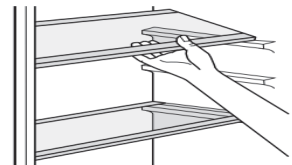
## USING THE LEVELER

It is important to keep the refrigerator standing firm on a level surface to eliminate vibration and unnecessary noises during operation. Adjust the levelers found on both sides of the refrigerator to ensure its stability.



## MOVABLE SHELVES

The walls of the refrigerator are equipped with a series of runners so that the shelves can be positioned as desired.



## LED REPLACEMENT

It is recommended to have our authorized service personnel do the light replacement. Call our customer care hotlines for further assistance.




**WARNING** - Do not use electrical appliances inside the food storage compartments, unless they are of the type recommended by the manufacturer.

## NOTICE:

Refrigerator's surface may become warm during operation - this is **NORMAL**. This indicates that the internal condenser tube is pumping heat around the cabinet to prevent condensation/sweating on the surface of the cabinet.

## TROUBLESHOOTING

Things to check before calling our customer service hotlines.

 **Caution!** Before troubleshooting, disconnect the power supply. Only authorized service personnel must do the troubleshooting that is not in this manual.

PROBLEM	ACTION/S NEEDED
The refrigerator would not turn on or not working at all.	<ul style="list-style-type: none"><li>• Check that the power or supply cord is properly connected.</li><li>• Check the main fuse and electrical system of the house.</li></ul>
The fridge and freezer are not cooling enough.	<ul style="list-style-type: none"><li>• Check that the freezer and fridge doors are tightly closed.</li><li>• Check the storage of food and beverages; there must be enough space to allow air circulation.</li><li>• Check that the control knob is at the proper setting based on the amount of load.</li><li>• Check that the refrigerator is exposed directly to heat source.</li></ul>
The refrigerator cools too much	<ul style="list-style-type: none"><li>• Ensure that there is no air vent blockage inside the freezer. Adjust the freezer damper if necessary and also, check if temperature was set properly based on the stored amount of load.</li></ul>
The refrigerator emits a foul odor	<ul style="list-style-type: none"><li>• Check if there's no spoiled food or beverage inside the fridge.</li><li>• Make sure that the strong-smelling food items are properly sealed.</li><li>• There is no excessive accumulated defrost water in the drain pan.</li><li>• The refrigerator is thoroughly cleaned.</li></ul>
The refrigerator makes unusual noises.	<ul style="list-style-type: none"><li>• A refrigerator must be installed in a stable floor. Adjust the leveler.</li><li>• Move the appliance slightly if it's possible to touch the wall or other objects.</li></ul> <p>Note that the noise may also come from the normal operation. Refrigerant passing through the system may cause sizzling sounds. On and Off Thermostat control operation may cause ticking sounds. The compressor can make a humming sound.</p>



# TROUBLESHOOTING

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If the problem still occurs after checking all items, please call our Customer Care. Hotlines:

Trunkline: #88635555

Smart: +63 947 996 2415 (SMS Only)

\*Numbers are subject to change without prior notice

Please prepare the following information to be relayed to the

Customer Care Representative who will take your call:

- Customer ID No. (if already previously assigned one)
- Customer Name
- Address (House No., Block / Lot, Street, Subdivision, Barangay, City and nearest landmarks)
- Contact Nos. (Land line Nos. - House & Office, Cellphone Nos.)
- Model & Serial No. of your refrigerator (found on the sticker inside ref)
- Dealer Branch (where the unit was purchased)
- Date of Purchase (according to sales invoice/receipt)
- Complaint or problem encountered.

You may also scan the provided QR code to book a service



Scan QR code for service needs



Scan QR code for videochat with Condura

## ENERGY SAVING TIPS

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**Earn more and Save more.**

Kindly follow guidelines below on how to reduce energy consumption for more energy savings.

- Cool down hot food items first before placing them inside the refrigerator. It will increase the interior temperature, which may affect the freshness of the food while being stored inside the refrigerator.
- DO NOT keep the fridge and freezer doors open for too long to prevent hot air from entering to reduce the amount of wasted electricity.
- DO NOT block the cold air outlet with food items when the cold air does not spread into every corner of the compartments. It will result to a higher electricity consumption.
- Temperature must be set properly according to the amount of food and beverages.
- Defrost and clean refrigerator regularly.

**CONDURA**

**[www.condura.com](http://www.condura.com)**

Fill-up this warranty card completely and mail within 15 days from date of purchase. This will activate your one (1) year warranty that is VALID FOR HOUSEHOLD USE. Only from Condura!

**MODEL NO.:** \_\_\_\_\_ **SERIAL NO.:** \_\_\_\_\_  
**DEALER:** \_\_\_\_\_ **BRANCH:** \_\_\_\_\_  
**DATE OF PURCHASE:** \_\_\_\_\_ **DEALER INVOICE:** \_\_\_\_\_  
**CUSTOMER NAME:** \_\_\_\_\_ **EMAIL ADDRESS:** \_\_\_\_\_  
**ADDRESS:** \_\_\_\_\_  
**TELEPHONE NO.:** \_\_\_\_\_ **MOBILE NO.:** \_\_\_\_\_

I consent to the collection, processing, and use by Concepcion Durables, Inc. (CDI) of the data above for the purposes identified in its Data Privacy Notice published on its website ([www.condura.com](http://www.condura.com)), which is deemed incorporated into this Warranty Card.



# CONDURA

## PRODUCT WARRANTY CERTIFICATE

### IMPORTANT: PLEASE READ CAREFULLY

Concepcion Durables, Inc. (CDI) warrants the purchaser that this CONDURA refrigerator will be free from defective material and workmanship and agrees to repair, or at its discretion, replace any defective material with a new or equivalent part, through any of its Authorized Service Centers, only if found to be manufacturer's defect and in accordance with the terms of this warranty, subject to the following conditions:

#### 1. WARRANTY PERIOD (from the date of original purchase)

- 2 years ..... **LED LAMP, INVERTER BOARD & MAIN CONTROL BOARD**
- 1 year ..... **SYSTEM PARTS & LABOR**  
(Refrigerant, Filter Drier & Fin-Tube Assembly)
- 15 years ..... **COMPRESSOR**  
(MOTOR only. Does NOT include Systems Parts and Labor)
- No Warranty ..... **PLASTIC PARTS (Freezer Door, Ref Door & Gasket)**  
(Door racks, Tempered glasses and Supply cord)

There will be corresponding charges for labor and replacement parts after the warranty period.

#### 2. COVERAGE OF WARRANTY

The CONDURA No Frost Inverter Warranty is applied to refrigerators used for household purposes only.

#### 3. LIMITATIONS

This warranty is not transferable, valid only in the Philippines, and does not apply to damage(s) due to fire, improper use or abuse (punctured), force majeure (typhoon, flood, lightning, earthquake, etc.), use with voltages beyond the allowable range of 198V to 242V, or failure to follow operating instructions, provided in the manual, if the serial number is removed or defaced, or if the unit has been tampered with, altered or in any way repaired, serviced or worked on by anyone other than a duly authorized representative or Service Center, this warranty is considered null and void. Concepcion Durables, Inc. (CDI) offers this warranty as the only remedy available to the original purchaser for any defect, that may arise within the warranty period. Correction of defects shall be considered as complete fulfillment of liabilities and responsibilities of CDI to the original purchaser. In no event shall CDI be held liable for any damage or consequence that may arise as a result of using this CONDURA product.

#### Limitations and Exclusions specific to extended warranty of compressor (11~15 years)

Compressor Warranty is valid only if you register your product within 7 days of purchase, otherwise, compressor warranty will only be covered for 10 years.

1. Online registration via <https://condura.com/pages/product-registration>
  2. Sending the Condura warranty card duly completed to Concepcion Durables Inc. (CDI)
- This warranty is valid only for Condura No Frost Inverter refrigerator products purchased through Authorized Dealers in the Philippines. Please keep your proof of purchase, proof of registration and warranty card when claiming warranty. Otherwise, extended warranty is considered invalid
3. Compressor warranty will be void if product shows evidence of business or Negosyo use

**MODEL NUMBER** \_\_\_\_\_ **SERIAL NUMBER:** \_\_\_\_\_

**NOTE:** Keep this warranty card together with your Original Sales Invoice / Official Receipt as proof of purchase. If the date of purchase cannot be proven, warranty shall be based on CDI's invoice to Dealer.

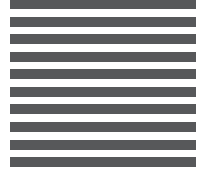
**CONCEPCION DURABLES INC  
CUSTOMER SERVICE DEPARTMENT**

BUSINESS REPLY  
PERMIT No. 2416A  
NO STAMP NEEDED

**Km. 20 East Service Road, Alabang, Muntinlupa**

**TRUNK LINE: #88635555**

**Mobile Nos.: 0947 996 2415 (Smart) "SMS Only"**



CONCEPCION DURABLES INCORPORATED

**CUSTOMER SERVICE DEPARTMENT**

**GMA & LUZON AREA:**

**Address:** Km. 20 East Service Road, Alabang, Muntinlupa

**Trunk Line:** #88635555

**Mobile Number:** +63 947 996 2415 (Smart) "SMS Only"

**Covered Region/Areas:** National Capital Region (NCR), Ilocos Region (Region I), Cordillera Administrative Region (CAR), Central Luzon (Region III), CALABARZON (Region IV-A), MIMAROPA Except Romblon, Bicol

**Email Address:** [customercare@condura.com](mailto:customercare@condura.com)

**CEBU Regional Office:**

**Address:** Esperanza Bldg., AC Cortes St., Ibabao, Mandaue City Cebu

**Landline:** 32 328 1416

**Mobile Number:** +63 947 996 2416 and +63 999 887 1657

**Covered Region/Area:** Masbate, Central Visayas (Region VII), Eastern Visayas (Region VIII)

**ILOILO Regional Office:**

**Address:** 277 Iznart St., Brgy Danao, City Proper, Iloilo City

**Landline:** 33 336 1121

**Mobile Number:** +63 947 996 2417 and +63 919 072 6530

**Covered Region/Areas:** Romblon, Western Visayas (Region VI)

**CAGAYAN DE ORO Regional Office:**

**Address:** 102 CKY Center, Capistrano St. corner Chaves St., Cagayan de Oro City

**Landline:** 88 881 0615

**Mobile Number:** +63 998 965 6756

**Covered Region/Areas:** Zamboanga Peninsula (Region IX), Northern Mindanao (Region X), Autonomous Region in Muslim Mindanao (ARMM) except Maguindanao, Agusan del Norte, Surigao del Norte

**DAVAO Regional Office:**

**Address:** 1C Nand Saling Bldg., Sobrecary St., Obrero, Davao City

**Landline:** 082 291 7276

**Mobile Number:** +63 998 965 6755

**Covered Region/Area:** Davao Region (Region XI), SOCCSKSARGEN (Region XII), Agusan del Sur, Surigao del Sur, Maguindanao

\*All contact information detailed above may change without prior notice.